

# IP Flex



Simplify the management of company-wide voice and data communications. With the award-winning Voice over IP services bundle from XO, your business can enjoy all of the benefits of VoIP while extending the life of your existing phones, hybrid key systems or PBX phone systems.

XO IP Flex gives you a simple bundle of business communications services that includes local and long distance voice, Internet, a variety of popular calling features, and the XO WorkTime™ mobility application. It is all consolidated on one invoice from a single provider, and is available for a low, flat monthly rate.<sup>1</sup>

## BENEFITS

- Lower Total Cost of Ownership
- Extensive Availability Nationwide
- Flexible Bandwidth Options
- Dynamic Bandwidth Allocation
- Easy Feature Management
- Integrated Voice and Data Networks

<sup>1</sup> Flat rates vary by market. Overage charges apply.

FOR MORE INFORMATION, CONTACT YOUR XO REPRESENTATIVE,  
VISIT [XO.COM](http://XO.COM) OR CALL **866.349.0134**



## Extensive Availability

Multi-location businesses, such as retail and restaurant chains and financial services companies, can benefit significantly by using a single, nationwide provider to connect all locations with XO IP Flex service. With a VoIP footprint in nearly all 50 states and 2,900 cities nationwide, XO Communications offers business-class VoIP in more markets than most other communications service providers.



## Advantages of XO IP Flex

With XO IP Flex, you gain:

- A way to extend the life of your existing phone systems as you realize the benefits of Voice over IP communications
- Voice and data over a single IP circuit that is separate from the public Internet
- Unlimited, free local and site-to-site calling among your IP Flex locations
- A choice of long distance calling plans<sup>3</sup>
- Priority of voice traffic for maximum call quality while simultaneously making the most of Internet speeds when voice lines are not being used
- The capability to scale to your needs with bandwidth options ranging from 1.5 Mbps to 100 Mbps
- A standard package of more than 25 popular calling features
- No charge for additional lines within the selected speed
- Easy configurations of calling settings and features by group administrators using the secure, myXO™ web-based portal

## Standard, Popular Calling Features

Every XO IP Flex package includes:<sup>2</sup>

- Unlimited Local Calling
- Unlimited Site-to-Site Calling<sup>3</sup>
- One Toll-Free Number
- A choice of calling plans
- Dedicated Internet Access
- Dynamic Bandwidth Allocation
- Voicemail to Email
- Call Forwarding
- 3-Way Calling
- Call Hold, Pick Up and Transfer
- Caller ID Name, Number or Line Block
- Call Return
- Call Waiting
- Last Number Redial
- Do Not Disturb
- Hunt Groups (sequential, circular, uniform, simultaneous)
- Inbound Call Routing
- Call Acceptance and Rejection options
- Direct Inward Dialing extensions (DIDs)
- Direct Outward Dialing (DOD) and 2-way DID trunks

<sup>2</sup> Feature availability varies based on customer's selection of connectivity: analog lines, T-1 CAS Trunks or ISDN-PRI Lines.

<sup>3</sup> Unlimited site-to-site calling among a customer's XO IP Flex, IP Flex with VPN, SIP or Enterprise SIP locations.

## Unified Communications

Regardless of where your mobile and remote employees are working from, they can present a professional appearance as if they were in the office with the XO WorkTime™ cloud-based mobility and unified communications application.

XO WorkTime balances your employees' desires to use the devices they want with your need to maintain control over corporate information. The downloadable app puts your employees' office phone numbers, calling plan and work-related unified communication channels on their personal smartphones and computers. It allows employees to call, text, video chat, send instant messages and more for work using their own preferred devices. The app keeps work and personal information separate on those devices and helps your company reduce mobile calling costs.

## Business Continuity Feature Options

The optional **Automatic Call Routing** feature provides voice failover that automatically redirects an incoming call to an alternate number or another dedicated phone number, in the event of an unforeseen interruption in service. This feature helps your business manage optimal performance and uptime.

For point-of-sale and other critical data applications, take advantage of the **XO Wireless Backup** option. This feature helps you maintain 100% data uptime with automatic failover and restoration of network connections, using a separate carrier, separate technology and separate network for true resiliency. With the XO Wireless Backup Feature, you gain the exceptional coverage and speeds of a leading mobile broadband carrier as well as equipment management and monitoring at an affordable cost.

## Business Communications Simplified

Make communications easier to manage for your business. Bundle voice and data on one access circuit for each of your locations from one provider and enjoy a low, predictable monthly rate. Take advantage of all that XO IP Flex has to offer your company: quality, productivity, flexibility, value, and convenience.

**XO Communications** provides the technology that helps business and wholesale customers compete in a hyper-connected economy. In the U.S., XO owns and operates one of the largest IP and Ethernet networks that customers rely on for private data networking, cloud connectivity, Unified Communications and voice, Internet access, and managed services.

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