How to set up your LTE Backup Internet router

Although unlikely, fiber outages do occur. When your Fios connection is disrupted, the LTE Backup internet Gateway router will automatically connect to Verizon's wireless network for a backup connection – smoothly and securely. Here is how to set it up:

STEP 1

Place your Gateway router in an open area and on an elevated surface, plug it in. The LED will display ON (White) after powering up.

STEP 2

Connect your Gateway to the Fios router using the supplied ethernet cable. Plug one end into the red WAN port of your Gateway router and the other end into an available LAN port of your Fios router.

STEP 3

Connect your important devices directly to the backup network using either Ethernet or Wi-Fi with the network name and password provided on the back of your Gateway router.*

STEP 4

Test your back up connection by turning off the Fios router and waiting for the important devices to reconnect to the internet over your backup connection. Once finished, remember to reconnect the Fios router to avoid data overage charges.

Voilà! Your LTE Backup Internet solution is all set up!

For additional information and support, please contact Verizon support at 800-922-0204.

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