

# The simplicity of a single number for voice and Microsoft Teams®.

Keep your people connected and collaborative with Verizon Mobile for Microsoft Teams.

Solution brief



## Verizon Mobile for Microsoft Teams delivers a mobile-first Teams experience that empowers your workforce to work from virtually anywhere.

Now your employees can access Teams features using their Verizon Wireless business-provided mobile device number as their Teams number. And because Microsoft Teams is integrated into their smartphone's native dialer, users can elevate their Teams experience to a true mobile-first communications solution more powerful than the stand-alone app. When needed, users can pivot to collaborate by seamlessly uplifting mobile calls to Teams.

The solution delivers cellular network quality of service to Teams communications while allowing organizations to enforce business policies, reduce costs and improve the user experience for the growing mobile workforce.

## Empowering a mobile-first workforce

For many organizations, a key to staying productive and competitive is providing the flexibility to work from anywhere. Verizon Mobile for Microsoft Teams equips your users with:

- The ability to make and receive calls from outside the organization via their Verizon business-provided mobile device or Teams endpoints
- A comprehensive Teams experience with the ability to seamlessly move mobile calls to Teams on practically any device
- True mobile integration with user access to combined call history, unified voicemail and presence fidelity across Teams and native mobile devices

## Benefits for your business



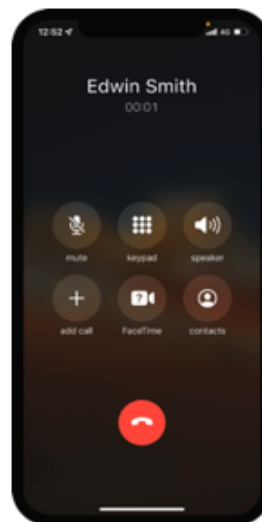
### Creates a unified business communications experience

Enables an inclusive workplace for mobile, remote, hybrid and office workers by providing a reliable communication solution that works securely from their smartphone's native dialer or the Teams app on virtually any device.

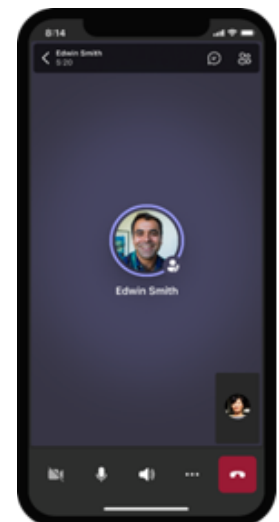


### Helps reduce costs and eliminate redundancies

Consolidate mobile, hybrid and front-line workers onto a single, mobile number, helping eliminate redundancies and drive out costs from multiple phone numbers, devices and duplicate systems.



Native dialer



Call moved to Teams



**Delivers a business-grade mobile communications solution** Equip your users with enterprise-grade connectivity, resiliency and network quality, delivered by a trusted partner.



**Facilitates security, privacy and compliance** Enables organizations to extend enterprise-grade business policies, such as recording and retention of voice calls on native mobile devices. Calls from users' devices can also be configured to appear as though they're coming from the organization to avoid exposing users' mobile numbers externally.

## Why Verizon?

Verizon is the first U.S. operator to bring true native mobile experiences to Teams. The popularity of Teams, combined with the scale and reliability of Verizon's global network, can provide enterprise customers with a highly secure, managed multidevice solution that blends connectivity, calling and administration under one easy-to-use customer interface and calling plan.

Verizon offers decades of experience in providing security-rich, reliable communications to businesses like yours. We're experts in helping organizations implement advanced collaboration and communications solutions quickly and efficiently.

## Benefits for your employees

### Single number

- Make and receive calls from the smartphone's native dialer or Teams endpoints using one business-owned mobile number.
- Enjoy the simplicity of using a single phone number across devices.

### Seamless call transfer

- Uplift calls from the mobile native dialer and move calls between devices and Teams endpoints without dropping the call.
- Escalate from an audio-only call to video or content sharing.
- Include other members of the organization on the call with a single click.
- Transfer the call within the organization.
- Leverage Teams capabilities, such as call recording and transcription.

### Unified call history

- View combined call history in the mobile native dialer and Teams application.
- Access recently dialed and incoming calls regardless of where they were placed.

### Presence integration

- Update Teams presence based on mobile device status.

### Unified voicemail

- Receive all voicemails on any Teams endpoint.
- Play, pause and delete voicemails.
- Receive voicemail transcriptions in the Teams app and desktop clients.

### Learn more:

Get started today. Contact your account representative to learn more about Verizon Mobile for Microsoft Teams or visit [verizon.com/mobileformicrosoftteams](https://www.verizon.com/mobileformicrosoftteams).

