

# Protection to stay productive

**Verizon Protect Business**

**Total Mobile Protection**

**Multi-Device for Business**

See inside for Other Device Protection Options for business customers. Not applicable to New York (NY) business customers. For device protection options available to NY business customers, see the NY Total Mobile Protection for Business brochure. For consumer device protection options, see the Verizon Mobile Protect brochure.

**asurion**

**verizon**<sup>v</sup>

# In business, there's no time for downtime

That's why we offer same-day delivery and setup for select smartphones with access to 24/7 security tools and premium Tech Coach expert support. That's protection built right.

Our most comprehensive options are:

## **Verizon Protect Business**

Perfect for those businesses that would prefer to cover a single business line with an eligible smartphone on their account.

## **Total Mobile Protection Multi-Device (TMP MD) for Business**

A better option for businesses that want to protect 3 or more lines on their business account (up to a maximum of 49) with more flexible coverage.

Verizon offers other device protection options; see the Other Device Protection Options panel for a full list of options and important coverage details.



# Summary of key terms and conditions

Verizon Protect Business (single-device coverage) consists of the following products (each of which is available separately): Wireless Phone Protection (WPP),<sup>1</sup> Verizon Extended Warranty and Business Tech Coach Security. Total Mobile Protection for Business (single or multi-device coverage) consists of the following products (each of which is available separately): Wireless Phone Protection (WPP),<sup>1</sup> Verizon Extended Warranty and Tech Coach.

## Verizon Protect Business

<b>Coverage<sup>1</sup></b>	Loss, theft, damage and post-warranty malfunctions
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### Monthly Charge<sup>2</sup>

<b>Single Device</b> Tier 1 Smartphones and Watches*	\$20
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## Total Mobile Protection (TMP) for Business

<b>Coverage<sup>1</sup></b>	Loss, theft, damage and post-warranty malfunctions
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### Monthly Charge<sup>2</sup>

<b>Single Device</b> Tier 1 Smartphones and Watches*	\$16
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Tier 2 Smartphones and Watches, Tablets and Basic Phones*	\$13
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<b>Multi-Device</b> For accounts with 3-49 lines with eligible devices	\$49 / 3-10 line account** \$149 / 11-24 line account** \$299 / 25-49 line account**
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### Insurance Claims Limits (WPP) in 12 months (excluding cracked screen repair claims, which are unlimited)

Device claim maximum – \$400 or \$3,000, depending on device.

<b>Single Device</b>	3
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<b>Multi-Device (MD)</b>	3-10 line account: 6 shared claims in 12 months and 3 registered lines
	11-24 line account: 22 shared claims in 12 months and 11 registered lines
	25-49 line account: 50 shared claims in 12 months and 25 registered lines

All applicable taxes and surcharges extra.

<sup>1</sup>For information about your smartphone model tier, see the "Deductible Amounts" table in this document, go to [phoneclaim.com/Verizon](http://phoneclaim.com/Verizon) or call 1.888.881.2622.

<sup>2</sup>Regardless of device type.

<sup>1</sup> Lost, stolen or damaged device replacements are provided by Wireless Phone Protection (WPP), which is insurance coverage underwritten in Georgia by LM General Insurance Company (Boston, MA), in Indiana by Indiana Insurance Company (Boston, MA), in New Jersey by Liberty Mutual Mid-Atlantic Insurance Company (Boston, MA), and in all other states by Liberty Insurance Underwriters Inc. (Boston, MA) or one of its insurance company affiliates. In Florida, WPP includes coverage for post-warranty malfunctions (device replacement deductible and claim limit apply). Asurion Insurance Services, Inc. (in California, Agent License #0B35141; in Iowa, Agent License #1001000131), is the Agent and provides the claims servicing under this program.

<sup>2</sup> The monthly charge for Verizon Protect Business and Total Mobile Protection includes the cost of insurance provided in the program. For customers who elect insurance coverage, the monthly insurance premium may include fees payable to Verizon and/or Asurion. Monthly charge per device and deductible depend on device model/type. See [phoneclaim.com/verizon](http://phoneclaim.com/verizon) for a complete list of devices with applicable pricing and deductible tiers. All applicable taxes and surcharges extra.

coverage applies to devices you have registered for coverage). If you change devices, your deductible or premium could change. Please see the sample list of devices in this brochure. Device Protection coverage follows the mobile number and active line.

**Binding Arbitration: WHILE WE TRY TO RESOLVE DISPUTES, THE INSURANCE POLICY CONTAINS A MANDATORY BINDING ARBITRATION PROVISION THAT REQUIRES THE SUBMISSION OF ALL DISPUTES (EXCEPT WHERE EXPRESS STATE EXEMPTIONS ARE PROVIDED) TO ARBITRATION IN ACCORDANCE WITH THE PROVISIONS SET FORTH IN SECTION G.1. OF THE POLICY.**

**Insurance Exclusions and Limitations:** Coverage contains limitations and exclusions including: loss or damage caused by governmental authority; nuclear hazard; war; delay or loss of use; electrical and mechanical breakdown; dishonest or criminal acts; obsolescence; recall or design defect; cosmetic damage; covered under warranty; late claims; programming; repair work; virus; voluntary parting; intentional loss or damage; pollution; fees or charges; failure to mitigate; and vermin. See terms and conditions for full list of exclusions and limitations.

**Non-Return Fee:** If you receive a replacement device, your original device must be returned to us (unless it has been lost or stolen) using the prepaid shipping label provided with your replacement device. Under the insurance program, a Non-Return Fee based on the cost of the claim to Liberty Insurance Underwriters Inc. may be charged for your failure to return your original device. Under the Verizon Wireless Extended Warranty, a Non-Return Fee of up to the full retail price of the replacement device may be charged for your failure to return your original device.

**For Residents of California, Indiana, Maryland and Illinois:** Consumer hotlines in your state for the California Department of Insurance is 1.800.927.HELP (4357); for the State of Indiana Department of Insurance is 1.800.622.4461; and for the Maryland Department of Insurance is 1.800.492.6116. The Illinois Department of Insurance can be contacted by mail at 320 W. Washington St., Springfield, IL 62767, by phone at 1.877.527.9431 or online at <https://mc.insurance.illinois.gov/messagecenter.nsf> (online form) or <https://insurance.illinois.gov/Complaints/PropertyCasualtyComplaintForm.pdf> (printable format).

**For Washington Residents Only,** we may change the insurance terms and conditions with at least 30 days' notice and we may only cancel for the following reasons and notice: (i) 15 days for fraud or material misrepresentation in obtaining coverage or the presentation of a claim; (ii) 10 days for nonpayment; (iii) immediately for no longer having active service with Verizon or exhausting your aggregate claim limit; or (iv) 30 days based on a determination by Verizon or the Agent that the program should no longer be offered. We will not increase the premium or deductible or restrict coverage more than once in any 6 month period but will provide to each Washington policy holder a 30-day advance written notice of any premium or deductible increase.

**\* To view the full Program Terms and Conditions, you may do one of the following before you enroll:**

1. Scan QR code
2. View and download online at [asurion.com/legal/verizon](http://asurion.com/legal/verizon)
3. Ask your sales representative, or
4. Call 1.800.256.4646

We will also provide you the full Terms and Conditions after enrollment.



## Other Device Protection Options

### Total Equipment Coverage (TEC)<sup>3</sup>

<b>Coverage</b>	Loss, theft, damage and post-warranty malfunctions. TEC is a combination of two products, each of which is available separately: WPP and EW.
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### Monthly Charge

Tier 1 Smartphones and Watches	\$11.40
Tier 2 Smartphones and Watches, Tablets and Basic Phones	\$8.40

### Wireless Phone Protection (WPP) Insurance

<b>Coverage</b>	Loss, theft and damage
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### Monthly Charge

Tier 1 Smartphones and Watches	\$7.25
Tier 2 Smartphones and Watches, Tablets and Basic Phones	\$4.25

<b>WPP Replacement Deductibles</b>	\$19/\$129/\$189/\$229/\$249 (depending on device type)
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<b>Cracked Screen Repair<sup>4</sup> Deductible</b>	\$29 (available for select smartphones and subject to parts availability) \$19 for TMP MD for Business
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### Verizon Extended Warranty (EW)<sup>5</sup>

<b>Coverage</b>	Unlimited repairs and replacement devices provided for post-warranty malfunctions. Includes battery replacements for eligible battery malfunctions (for select smartphones and subject to parts availability).
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<b>Monthly Charge</b>	\$4.15
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<b>Extended Warranty Fee</b>	\$49 (replacement fee applicability determined at point of claim based on device type) \$0 for repairs
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### Tech Coach

<b>Coverage</b>	Premium expert tech support for your device and connecting it to virtually anything else. All devices on TMP and TMP MD for Business accounts have access to Tech Coach.
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<b>Monthly Charge</b>	\$4.60
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<sup>3</sup> TEC is not available in Florida (FL) or for FL customers.

<sup>4</sup> Select smartphones that only have a cracked front screen are eligible; damage beyond that is not eligible for cracked screen repair. Damage to phone housings, back glass, LCDs, or other damaged components beyond front glass results in ineligibility. Subject to parts availability, in select locations, which are subject to change at any time. Availability of same-day repair depends on criteria such as claim approval time and technician availability. Repairs are performed by an Asurion-certified technician and come with a 12-month warranty. Visit [phoneclaim.com/verizon](http://phoneclaim.com/verizon) to check current device eligibility. Eligibility for cracked screen repair will be determined at time of claim approval.

<sup>5</sup> Repair provided under Verizon's Extended Warranty is available for select smartphones, in select locations, subject to parts and technician availability. Eligibility for repair will be determined at the point of Extended Warranty claim. If a repair option is not available for your model smartphone, you will be offered a replacement device and the Extended Warranty \$49 replacement fee will be waived. Verizon Extended Warranty is not available in Florida or for Florida customers. In Florida, extended warranty coverage is provided by the insurance program (device replacement deductible and claim limit apply). This benefit is provided by Verizon Extended Warranty.

<b>Verizon TechTeam</b>	
<b>Coverage</b>	Covers virtually all technology in your office with access for all employees (Verizon and non-Verizon customers) for an additional fee.
<b>Monthly Charge</b>	See back cover for details.
<b>Business Tech Coach Security</b>	
<b>Coverage</b>	Includes Verizon Mobile Device Management (MDM) and Lookout for Small Business. Plus, 24/7 access to Tech Coach experts via live chat for device support, Verizon MDM, and Lookout for Small Business onboarding and support via My Business.
<b>Monthly Charge</b>	\$8.60
<b>Additional Information</b>	
<b>Cancellation Policy</b>	Device Protection automatically renews each month unless canceled, and is billed directly to your wireless account. You can cancel your coverage at any time and receive a prorated refund of your monthly fee.
<b>Replacement Devices</b>	Claims may be fulfilled with new, refurbished, or remanufactured equipment and may be the same model or another model of like kind and quality.

## Important information

For approved claims, a repair or replacement device will be provided at our discretion.

**Replacement Devices:** It is our goal to provide you with a replacement device that is the same color and has the same features, but this cannot be guaranteed. If the same make and model you claim is not available, a similar make and model will be substituted. Your replacement device could be new, refurbished, or remanufactured and may contain original or non-original replacement parts. You may also receive standard accessories with lost or stolen claims.

**Covered Accessories:** The following accessories are covered at the time of loss: one standard battery (attached to the wireless device at the time of loss) and one standard home charger. In addition to the foregoing, the following accessories are covered for wearable devices: one standard wristband (attached to device at time of loss) of like kind and quality to the band received at the time of purchase (not to include bands purchased separate from the watch).

**Optional Insurance Coverage:** You don't need to purchase insurance coverage to activate your Verizon service.

**Duplication of Coverage:** You may already have coverage under your homeowners insurance or other means.

**Sales Representative Qualifications:** Unless otherwise licensed, Verizon sales representatives are not qualified or authorized to evaluate the adequacy of your existing insurance coverages.

**Electronic Communications:** If you have provided or in the future provide your email or other electronic address to Verizon, then Asurion or its partners involved in administering this program may send you program Terms and Conditions and legal notices through electronic means. These communications will be sent to the last electronic address Verizon has on file, unless prohibited by state law. If an email address is not provided, this information will be mailed to you.

**Covered Property:** Your coverage applies to the device being used on your mobile number (for TMP for Business and TMP MD for Business,

coverage applies to devices you have registered for coverage). If you change devices, your deductible or premium could change. Please see the sample list of devices in this brochure. Device Protection coverage follows the mobile number and active line.

**Binding Arbitration: WHILE WE TRY TO RESOLVE DISPUTES, THE INSURANCE POLICY CONTAINS A MANDATORY BINDING ARBITRATION PROVISION THAT REQUIRES THE SUBMISSION OF ALL DISPUTES (EXCEPT WHERE EXPRESS STATE EXEMPTIONS ARE PROVIDED) TO ARBITRATION IN ACCORDANCE WITH THE PROVISIONS SET FORTH IN SECTION G.1. OF THE POLICY.**

**Insurance Exclusions and Limitations:** Coverage contains limitations and exclusions including: loss or damage caused by governmental authority; nuclear hazard; war; delay or loss of use; electrical and mechanical breakdown; dishonest or criminal acts; obsolescence; recall or design defect; cosmetic damage; covered under warranty; late claims; programming; repair work; virus; voluntary parting; intentional loss or damage; pollution; fees or charges; failure to mitigate; and vermin. See terms and conditions for full list of exclusions and limitations.

**Non-Return Fee:** If you receive a replacement device, your original device must be returned to us (unless it has been lost or stolen) using the prepaid shipping label provided with your replacement device. Under the insurance program, a Non-Return Fee based on the cost of the claim to Liberty Insurance Underwriters Inc. may be charged for your failure to return your original device. Under the Verizon Wireless Extended Warranty, a Non-Return Fee of up to the full retail price of the replacement device may be charged for your failure to return your original device.

**For Residents of California, Indiana, Maryland and Illinois:** Consumer hotlines in your state for the California Department of Insurance is 1.800.927.HELP (4357); for the State of Indiana Department of Insurance is 1.800.622.4461; and for the Maryland Department of Insurance is 1.800.492.6116. The Illinois Department of Insurance can be contacted by mail at 320 W. Washington St., Springfield, IL 62767, by phone at 1.877.527.9431 or online at <https://mc.insurance.illinois.gov/messagecenter.nsf> (online form) or <https://insurance.illinois.gov/Complaints/PropertyCasualtyComplaintForm.pdf> (printable format).

**For Washington Residents Only,** we may change the insurance terms and conditions with at least 30 days' notice and we may only cancel for the following reasons and notice: (i) 15 days for fraud or material misrepresentation in obtaining coverage or the presentation of a claim; (ii) 10 days for nonpayment; (iii) immediately for no longer having active service with Verizon or exhausting your aggregate claim limit; or (iv) 30 days based on a determination by Verizon or the Agent that the program should no longer be offered. We will not increase the premium or deductible or restrict coverage more than once in any 6 month period but will provide to each Washington policy holder a 30-day advance written notice of any premium or deductible increase.

**\* To view the full Program Terms and Conditions, you may do one of the following before you enroll:**



1. Scan QR code
2. View and download online at [asurion.com/legal/verizon](http://asurion.com/legal/verizon)
3. Ask your sales representative, or
4. Call 1.800.256.4646

We will also provide you the full Terms and Conditions after enrollment.



# Protection, maintenance and more

Both **Verizon Protect Business** and **Total Mobile Protection for Business** provide coverage for loss, theft, damage (including liquid) and post-warranty malfunctions.



## Same-day delivery, activation and setup

Get your replacement smartphone the same day you need it.<sup>1</sup>



## Unlimited same-day cracked screen repair

Get your screen fixed as soon as the same day for only \$29, each time you need it. And for those with Total Mobile Protection Multi-Device for Business, each repair is just \$19.<sup>2</sup>



## Battery replacement

Get help fast at a Verizon Authorized Repair Facility.<sup>3</sup>

The above benefits are available for select smartphones, subject to parts/inventory availability.

<sup>1</sup> Available for approved insurance claims in select locations, which are subject to change at any time, contingent on certain criteria, including claim approval time, customer location, and technician availability. Select smartphones, subject to inventory availability. Eligibility determined at time of claim approval. Replacement device could be new or refurbished. This benefit is provided by Wireless Phone Protection.

<sup>2</sup> Smartphones that only have a cracked front screen are eligible; damage beyond a front cracked screen is not eligible for cracked screen repair. Available in select locations, which are subject to change at any time. Availability of same-day repair depends on criteria such as claim approval time and technician availability. Repairs are performed by an Asurion-certified technician and come with a 12-month warranty. Visit [phoneclaim.com/verizon](https://phoneclaim.com/verizon) to check current device eligibility. Eligibility determined at time of insurance claim approval. This benefit is provided by Wireless Phone Protection.

<sup>3</sup> Repair provided under Verizon Wireless Extended Warranty is available for select smartphones, in select locations, subject to parts and technician availability. If a repair option is not available, you will be offered a replacement device and the Extended Warranty replacement fee will be waived. Eligibility for repair will be determined at the point of claim. Extended Warranty is not available in Florida or for Florida customers. In Florida, Extended Warranty coverage is provided by the insurance program (device replacement deductible and claim limit apply).



## Unlimited laptop health checkups

Keep laptops in shape with PC tune-ups, diagnostics to identify issues, and expert help removing viruses at a convenient repair location near you.<sup>4</sup>



## Unlimited device refresh

Enjoy longer device life with deep cleanings and unlimited, expert-led diagnostics designed to optimize speed, performance and battery life.<sup>5</sup>



## Save time on new device purchases

Get same-day delivery, activation and setup when you order new devices on [Verizon.com](https://Verizon.com).<sup>6</sup> Coming Fall 2021.



## 24/7 access to Tech Coach experts

Get premium support whenever you need it, wherever you need it – now available from eligible smart home speakers.



<sup>4</sup> Available in select uBreakiFix locations and for select laptops, which are subject to change at any time. Laptop health checkups are limited to diagnostic exams only, and do not include troubleshooting, triage, repair or replacement services. Anti-virus software installation, scanning and virus removal (if applicable) will also be provided.

<sup>5</sup> Device performance checks and device sanitization are only available in select uBreakiFix locations, which are subject to change at any time. Availability of refresh services are for most smartphones and tablets and is contingent on certain criteria, including device type and technician availability. These services are diagnostic only, and do not include troubleshooting, triage, repair or replacement services. Select refresh services may be available as web-based services.

<sup>6</sup> New device same-day delivery and setup is available in select locations and for select devices, which are subject to change at any time. Availability of delivery and setup applies to devices newly purchased on [Verizon.com](https://Verizon.com), is presented at the time of device purchase, and is contingent on certain criteria, including device purchase time, device availability, customer location, and technician availability.

# Total Mobile Protection Multi-Device for Business

Cracked  
screen  
repairs just  
**\$19** ea\*



**One plan for multiple lines.  
So many ways to get peace of mind.**


**Protect, support and secure multiple  
devices on your account.**


In addition to the benefits of Total Mobile Protection, get 24/7/365 tech support for all lines on your business account.







Unlimited cracked screen repairs don't count toward your claims, but do register a line on your account. Post-warranty claims also register a line on your account.




## How multi-device coverage works:

**3-10**  With 3-10 eligible lines on your account, you'll get 6 shared claims for 3 registered lines.

**11-24**  With 11-24 eligible lines, you'll get 22 shared claims for 11 registered lines.

**25-49**  With 25-49 eligible lines, you'll get 50 shared claims for 25 registered lines.

   You decide which lines on your account to register for coverage, and when, by filing a claim on those lines.

   After 12 months claim-free on a line, that registration will automatically reopen and be available to be used with another line on the account.

# Business Tech Coach Security – included only with Verizon Protect Business

In addition to 24/7 access to Tech Coach experts, customers with **Verizon Protect Business** get:



## Verizon Mobile Device Management (MDM)

Manage device permissions and device configuration, and assign business policies to employees and work groups remotely.



## Lookout for Small Business

- **Mobile threat defense** helps address risk and mitigates device-related phishing, web and content threats.
- **Wi-Fi security** offers notifications when your device attempts to connect to an unsecured Wi-Fi network.

**Plus**, includes access to technical support experts via live chat for onboarding, setup, and troubleshooting of issues relating to Verizon MDM, mobile threat defense and Wi-Fi security via My Business.



# Signing up for a plan is easy

You are eligible to enroll in device protection within the first 30 days of device activation or upgrade.

## Three ways to join:

- See your Verizon sales representative today
- Visit [verizon.com/tmp](https://www.verizon.com/tmp)
- Call Asurion at 1.800.256.4646



DEVICE PURCHASE DATE: \_\_\_\_\_

FINAL ENROLLMENT DEADLINE: \_\_\_\_\_

FULL RETAIL PRICE: \_\_\_\_\_

**Insurance coverage is effective upon enrollment of an eligible device that has been activated on Verizon Wireless service and for which usage (text, data, calls) has been logged on the customer's Verizon Wireless account unless such usage has been logged on a different wireless device immediately prior to the time of loss.**

**Smartphones with Multiple SIM Capabilities:** Verizon's device protection options that include WPP now offer single-device coverage for devices with multiple-SIM capability. Now separately enrolled mobile numbers, each with an active Verizon Wireless Account, may be covered with device protection on the same mobile device. For Verizon Multi-Device options that include WPP, coverage extends to mobile numbers on the same mobile device that: (1) have an active Verizon Wireless Account; and (2) are eligible for coverage as a registered line. With MD coverage, when one mobile number on an eligible device with multiple-SIM capability no longer has active service, coverage can continue on that eligible device if a separate enrolled mobile number is still in use on that same mobile device. For a MD customer, a customer can file claims on two or more separate SIMs for coverage, provided that the SIMs are not in the same device at the time of loss; these covered SIMs will require separate line registrations.

# File a claim online

If you damage a device or it goes missing, get help fast. Just head over to your online claims portal to get started:

**vzw.com/deviceprotection**  
or log in to your My Business account

**Or give us a call:**

**Loss, theft or damage:** 1.888.881.2622  
While traveling internationally: 1.615.647.3364

**Post-warranty malfunctions  
or battery replacement:** 1.800.922.0204  
For Florida customers: 1.888.881.2622



**NOTE:** Contact Verizon immediately at 1.800.922.0204 to suspend your wireless service if your device is lost or stolen.

If you bring your own device: (1) it may not be eligible for cracked screen repair; (2) it may not be eligible for protection (even on multi-device coverage); (3) it may not be eligible for extended warranty; (4) coverage needs to be on the correct line at the time of loss, and (5) coverage follows the MDN, not the device.

All claims must be made within 90 days of incident.

**Fraud:** Any person who, knowingly and with intent to injure, defraud or deceive any insurer, files a statement of claim or an application containing any false, incomplete or misleading information is guilty of insurance fraud. In Florida, such conduct is a felony of the third degree.

**Questions** regarding this program should be directed to Liberty Insurance Underwriters Inc.'s licensed agent, Asurion Insurance Services, Inc. at 1.888.881.2622. Once your eligibility is verified, the monthly fee will be added to your wireless bill.

# Deductible amounts

The deductible schedule may change from time to time, as some devices may be moved to a different tier during the term of enrollment.

Replacement deductibles for select devices:

Tier 1 Smartphones and Watches	
<b>\$19</b>	No devices at this time
<b>\$129</b>	Apple® Watch Series 5 GPS + Cellular 40mm (Aluminum Case), Apple® Watch Series 4 GPS + Cellular 40mm (Aluminum Case), Apple® Watch SE (GPS + Cellular), Apple® iPhone® 5s, Apple® iPhone® 6, Apple® iPhone® 6s, Apple® iPhone® 7 (32 GB, 128 GB), Apple® iPhone® 8 (64 GB, 128 GB), Apple® iPhone® SE (2016), Apple® iPhone® SE (2020) (64 GB, 128 GB), Apple® Watch Series 3 GPS + Cellular (Aluminum Case), Google Pixel 3A, Google Pixel 3A XL, Kyocera DuraForce Pro 2, Samsung Gear S3, Motorola MOTO Z2 Play, Motorola MOTO Z3, Motorola MOTO Z4, Motorola ONE 5G UW, Samsung Galaxy A50, Samsung Galaxy A51 (4G LTE), Samsung Galaxy Watch, Samsung Galaxy Watch Active2
<b>\$189</b>	Apple® Watch Series 5 GPS + Cellular 44mm (Aluminum Case), Apple® iPhone® 6 Plus, Apple® iPhone® 6s Plus, Apple® iPhone® 7 (256 GB), Apple® iPhone® 7 Plus (32 GB, 128 GB), Apple® iPhone® 8 (256 GB), Apple® iPhone® 8 Plus (64 GB, 128 GB), Apple® iPhone® SE (2020) (256 GB), Apple® Watch Series 4 GPS + Cellular 44mm (Aluminum Case), Apple® Watch Series 6 GPS + Cellular (Aluminum Case), Google Pixel 2 (64 GB), Google Pixel (32 GB), Google Pixel 4A (5G), Google Pixel XL (32 GB), LG G5, LG G6, LG G7 ThinQ, LG V20, LG Velvet 5G, Motorola Droid Turbo 2, Motorola Moto Z2 Force, Samsung Galaxy A51 (5G), Samsung Galaxy S7, Samsung Galaxy S7 Edge, Samsung Galaxy S8, Samsung Galaxy S9
<b>\$229</b>	Apple® iPhone® 7 Plus (256 GB), Apple® iPhone® 8 Plus (256 GB), Apple® iPhone® X, Apple® iPhone® XR, Apple® iPhone® XS (64 GB, 256 GB), Apple® iPhone® XS Max (64 GB), Apple® iPhone® 11, Apple® iPhone® 11 Pro (64 GB, 256 GB), Apple® iPhone® 11 Pro Max (64 GB), Apple® iPhone® 12 Mini, Apple® iPhone® 12, Apple® iPhone® 12 Pro (128 GB, 256 GB), Apple® iPhone® 12 Pro Max (128 GB), Google Pixel 2 XL, Google Pixel 3, Google Pixel 3 XL, Google Pixel 4, Google Pixel 4 XL, Google Pixel 5, LG G8 ThinQ, LG V40 ThinQ, LG V60 ThinQ, Motorola Edge Plus, Samsung Galaxy A71 (5G), Samsung Note 10 (256 GB), Samsung Note 10+ (256 GB), Samsung Note 9, Samsung Note 20, Samsung Galaxy S10 (4G LTE), Samsung Galaxy S10+ (128 GB), Samsung Galaxy S10e, Samsung Galaxy S20, Samsung Galaxy S20 Fan Edition, Samsung Galaxy S21, Samsung Galaxy S8+, Samsung Galaxy S9+, Samsung Galaxy S10 5G (256 GB)
<b>\$249</b>	Apple® iPhone® XS (512 GB), Apple® iPhone® XS Max (256 GB, 512 GB), Apple® iPhone® 11 Pro (512 GB), Apple® iPhone® 11 Pro Max (256 GB, 512 GB), Apple® iPhone® 12 Pro (512 GB), Apple® iPhone® 12 Pro Max (256 GB, 512 GB), Samsung Galaxy Z Fold2, Samsung Galaxy S10+ (512 GB), Samsung Galaxy S20+ 5G (128 GB), Samsung Galaxy S20 Ultra 5G (128 GB), Samsung Galaxy S21 Ultra 5G (128 GB), Samsung Note 10+ 5G (256 GB), Samsung Note 20 Ultra 5G
Tier 2 Smartphones and Watches, Tablets and Basic Phones	
<b>\$19</b>	Samsung Galaxy A10e, Samsung Galaxy J3 V, Samsung Galaxy J7 V, Kyocera Dura XV LTE, Jetpack MiFi6620L, Jetpack MHS900L, Jetpack MiFi8800L, Samsung Galaxy A20, LG K20 V, Motorola MOTO G7 Power, Gizmo Watch, Samsung Galaxy Tab A 8.0" (2019), Samsung Galaxy Tab A 8.4", Samsung Galaxy Tab E 8.0", Samsung Galaxy Tab E, Ellipsis 8 Tablet
<b>\$129</b>	Apple® iPad® 10.2" (32 GB) (2019, 2020), Apple® iPad® (32 GB) (2017), Apple® iPad® 9.7" (32 GB) (2018), Samsung Galaxy Tab S5e 10.5", Samsung Galaxy Tab A 10.5"
<b>\$189</b>	Apple® iPad® 9.7" (128 GB) (2018), Apple® iPad® 10.2" (128 GB) (2019, 2020), Apple® iPad® (128 GB) (2017), Apple® iPad® Air (16 GB, 32 GB) (2013, 2014), Apple® iPad® Mini (16 GB, 64 GB), Samsung Galaxy Tab 4 (64 GB)
<b>\$229</b>	Apple® iPad® Pro 11", Apple® iPad® Pro 12.9", Apple® iPad® Pro 10.5", Apple® iPad® Pro 9.7", Apple® iPad® Mini (128 GB), Apple® iPad® Air (64 GB) (2020), Apple® iPad® Air (128 GB, 256 GB), Samsung Galaxy Tab S6
<b>\$249</b>	No devices at this time
Cracked Screen Repair	
<b>\$29</b>	<b>NOTE:</b> Repair is available on select smartphones, subject to parts availability. To check availability, go to <a href="http://phoneclaim.com/verizon">phoneclaim.com/verizon</a> .

All deductibles are non-refundable, and per approved claim.

If you don't see your device, go to [phoneclaim.com/verizon](http://phoneclaim.com/verizon) or call 1.888.881.2622.

\$69 deductible tier does not apply to any device models at this time but may be used in the future.

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# Get TechTeam today

Keeping your business running smoothly is your main priority, and upgrading your Tech Coach to **TechTeam** can better support your business tech needs. Flexible multi-device protection and **TechTeam** whole office IT support helps your business maintain productivity.

## Business-focused end-to-end support

- Covers the technology in your office: printer, laptop, desktop, wireless router, point-of-sale system, etc.
- Supports the software you use to collaborate, communicate, and grow your business
- Access for all employees (Verizon and non-Verizon customers)

## On-demand, 24/7 expert support

- Online and ready to help 24/7/365
- Unlimited access to support sessions
- Connect in seconds through call or chat
- Highly trained, live experts to meet business needs

Enroll your business account by visiting your local store, speaking with your account representative, calling us at 1.800.922.0204, or logging in to My Business.

For **TechTeam**, the monthly charge is \$54 (3-10 line account), \$120 (11-24 line account) or \$250 (25-49 line account). For **TechTeam + TMP MD for Business**, the monthly charge is \$103 (3-10 line account), \$269 (11-24 line account) or \$549 (25-49 line account).

To view **TechTeam** Terms of Service, visit [www.verizonwireless.com/support/techtteam-legal](http://www.verizonwireless.com/support/techtteam-legal)

## Who is Asurion?

The device protection and support services of Verizon Protect Business and Total Mobile Protection Multi-Device for Business are offered in conjunction with Asurion, a trusted provider for total tech protection, support and more.

For more than 20 years, Asurion has helped over 300 million people unlock the power of their technology, making their lives easier and their tech a lot more amazing.

**asurion**



13 million reviews & growing\*

\*2020 Asurion Data, based on overall customer satisfaction survey data from 2013-2020



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