

**AMENDMENT No. 01 TO
MASTER SERVICES AGREEMENT FOR GTA DIRECT SERVICES-HOSTED
CONTACT CENTER
CONTRACT# 98000-0000005215-VER**

This Amendment No. 01 (the "Amendment No. 01") is made this 2nd day of April, 2024, by and between the **GEORGIA TECHNOLOGY AUTHORITY** ("GTA") and **Verizon Business Network Services, LLC** ("Supplier"), a Delaware limited liability company (each a "Party" and, collectively the "Parties").

WHEREAS, GTA and Supplier entered into that certain Master Services Agreement for GTA Direct Services-Hosted Contact Center on March 9, 2022 having contract number 980000000005215-VER, with respect to certain services to be provided to GTA by Supplier, as more particularly described therein (the "MSA").

WHEREAS, the Parties wish to amend the MSA by extending the term for an additional year.

NOW, THEREFORE, in consideration of the promises, the terms and conditions stated herein, and other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the Parties hereto hereby agree as follows:

1. Term. The MSA is hereby amended by extending the term from July 1, 2024 until June 30, 2025.
2. Definitions. All capitalized terms used herein and not expressly defined herein shall have the respective meanings given to such terms in the MSA.
3. Successors and Assigns. This Amendment No. 01 shall be binding upon and inure to the benefit of successors and permitted assigns of the Parties hereto.
4. Entire Agreement. Except as expressly modified by this Amendment No. 01, the MSA shall be and remain in full force and effect in accordance with its terms and shall constitute the legal, valid, binding and enforceable obligations of the Parties. This Amendment No. 01 and the MSA, collectively, are the complete agreement of the Parties and supersede any prior agreements or representations, whether oral or written, with respect thereto.

[SIGNATURES ON FOLLOWING PAGE]

IN WITNESS WHEREOF, the Parties have caused this Amendment No. 01 to be duly executed by their authorized representatives as of the date set forth above.

**VERIZON BUSINESS NETWORK
SERVICES, LLC**

GEORGIA TECHNOLOGY

By: David K Brown
Name: David K Brown

By: Mark Albright
Name: Mark Albright

Title: Director

Title: Customer Experience Officer

Date: 04/02/2024

Date: 5/2/2024