

STATE OF CALIFORNIA  
 DEPARTMENT OF TECHNOLOGY  
 STATEWIDE TECHNOLOGY PROCUREMENT  
**STANDARD AGREEMENT AMENDMENT**  
 TECH 213A (NEW 12/2018)

CHECK HERE IS ADDITIONAL PAGES ARE ATTACHED 124 PAGES

AGREEMENT NUMBER IFB STPD 12-001-B, C3-B-13-02-TS-08	AMENDMENT NUMBER 13
REGISTRATION NUMBER	

1. This Agreement is entered into between the Contracting Agency and Contractor named below:

CONTRACTING AGENCY NAME  
California Department of Technology

CONTRACTOR NAME  
Verizon Business Network Services Inc., on behalf of and as agent for MCI Communications Services Inc., MCImetro Access Transmission Services LLC., Verizon California Inc., and Verizon Select Services Inc., (together "Verizon")

2. The term of this Agreement is: Start Date: 04/07/2014 End Date: 06/30/2020

3. The maximum amount of this Agreement after this Amendment is: \$0.00

4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

A. This Amendment incorporates the following changes, Subject CALNET 3, IFB STPD12-001-B, Category 6: Call Center Telephony: Subcategory 6.1 – Hosted IVR/ACD

(\* Volume 2, Response to Unique Subcategory Requirements, SOW Technical Requirements Response (98 pages)

(\* Volume 3, Cost Information, SOW Catalog A (26 pages)

All other terms and conditions remain the same.

IN WITNESS THEREOF, this Agreement has been executed by the parties hereto.

<b>CONTRACTOR</b>		Department of Technology, Statewide Technology Procurement Use Only  <i>Approved          By [Signature]          19 FEB 2019</i>
CONTRACTOR NAME (If other than an individual, state whether a corporation, partnership, etc.)		
Verizon Business Network Services Inc., on behalf of and as agent for MCI Communications Services Inc., MCImetro Access Transmission Services LLC., Verizon California Inc., and Verizon Select Services Inc., (together "Verizon")		
CONTRACTOR AUTHORIZED SIGNATURE	DATE SIGNED (Do not type)	
<i>Venita S. Houston</i>	2/18/2019	
PRINTED NAME AND TITLE OF PERSON SIGNING		
Venita S. Houston, Sr. Analyst - Billing		
ADDRESS		
295 Parkshore Drive, Folsom, CA 95630		
<b>STATE OF CALIFORNIA</b>		
CONTRACTING AGENCY NAME		
California Department of Technology		
CONTRACTING AGENCY AUTHORIZED SIGNATURE	DATE SIGNED (Do not type)	
<i>Marlon Paulo</i>	2.19.19	
PRINTED NAME AND TITLE OF PERSON SIGNING		
Marlon Paulo, Deputy Director, Statewide Technology Procurement, CDT		
CONTRACTING AGENCY ADDRESS		
P.O. Box 1810, Rancho Cordova, CA 95741-1810		
		<input type="checkbox"/> Exempt Per: