

STATE OF CALIFORNIA
STANDARD AGREEMENT AMENDMENT
 STD. 213 A (Rev 2/12)

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

114

Pages

AGREEMENT NUMBER	AMENDMENT NUMBER 11
IFB STPD 12-001-B, C3-B-13-02-TS-08	
REGISTRATION NUMBER	



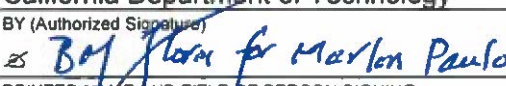
1. This Agreement is entered into between the State Agency and Contractor named below:

<small>STATE AGENCY'S NAME</small>	California Department of Technology
<small>CONTRACTOR'S NAME</small>	Verizon Business Network Services Inc., on behalf of and as agent for MCI Communications Services Inc., MCImetro Access Transmission Services LLC., Verizon California Inc., and Verizon Select Services Inc., (together "Verizon")
2. The term of this Agreement is 04/07/2014 through 06/30/2019
3. The maximum amount of this agreement after this amendment is: \$0.00
4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:
 - A. This Amendment incorporates the following changes, Subject CALNET 3, IFB STPD 12-001-B, Category 6: Call Center Telephony: Subcategory 6.1 – Hosted IVR/ACD
 - (* Volume 2, Response to Unique Subcategory Requirements, SOW Technical Response (91 pages)
 - (* Volume 3, Response to Unique Subcategory Requirements, SOW Catalog A - Cost Information (21 pages)

This agreement or amendment is effective upon the start date, or upon California Department of Technology approval, whichever is later. Items shown with an Asterisk (*) are hereby incorporated by reference and made part of this agreement as if attached hereto.

All other Terms and Conditions shall remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR	CALIFORNIA DEPARTMENT OF TECHNOLOGY Use Only
<small>CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)</small> Verizon Business Network Services Inc., on behalf of and as agent for MCI Communications Services Inc., MCImetro Access Transmission Services LLC., Verizon California Inc., and Verizon Select Services Inc., (together "Verizon")	APPROVED JUL 20 2018
<small>BY (Authorized Signature)</small> 	
<small>DATE SIGNED (Do not type)</small> 7/13/18	
<small>PRINTED NAME AND TITLE OF PERSON SIGNING</small> Marsha K. Harrell, Sr. Consultant – Pricing/Contract Management	
<small>ADDRESS</small> 295 Parkshore Drive, Folsom, CA 95630	
STATE OF CALIFORNIA	
<small>AGENCY NAME</small> California Department of Technology	
<small>BY (Authorized Signature)</small> 	<input type="checkbox"/> Exempt per:
<small>DATE SIGNED (Do not type)</small> 20 JULY 2018	
<small>PRINTED NAME AND TITLE OF PERSON SIGNING</small> Marlon Paulo, Deputy Director, Statewide Technology Procurement, CDT	
<small>ADDRESS</small> P.O. Box 1810, Rancho Cordova, CA 95741-1810	