PLANTRONICS

VPAT 4 Product: Wireless Headsets (Non-HAC)
Operated with Multi-Interface Base assembly, With/ Without HL-10 Lifter where applicable
   Over the Ear Voice Tube / Noise Cancelling: CS70, CS530; SAVI Series: WO200, WO201, W730, W730-M
   Over the head Noise Cancelling: SAVI Series: WO300 Monaural, WO350 Binaural
   Noise-Canceling / Convertible: CS540, SAVI Series: WO100, W740, W740-M, W745-M, W745, W745-M
Over the Ear Noise-Canceling Multi-Interface or Bluetooth Dongle Base 510S, WG200, WG201, B230, B230-M
USB DECT 6.0 Dongle Dedicated Base, Over the Ear Noise cancelling: SAVI: W430, W430-M, W410, W410-M
USB DECT 6.0 Dongle Dedicated Base, Over the Ear/Convertible Noise Cancelling: SAVI: W420, W420-M
USB DECT 6.0 Dongle Dedicated Base, Over the Ear/Convertible Noise Cancelling: SAVI: W440, W440-M

<table>
<tr><td colspan="3">Summary Table
Voluntary Product Accessibility Template</td></tr>
<tr><td><i>Criteria</i></td><td>Supporting Features</td><td>Remarks and explanations</td></tr>
<tr><td>Section 1194.21 Software Applications and Operating Systems</td><td>Not Applicable</td><td>Not a software or operating system product.</td></tr>
<tr><td>Section 1194.22 Web-based internet information and applications</td><td>Not Applicable</td><td>Not a web-based application.</td></tr>
<tr><td>Section 1194.23 Telecommunications Products</td><td>Supports with Exception</td><td>VPAT 4 Wireless Headsets do not support Hearing Aid Compatibility (HAC) requirements. See VPAT 3 for HAC supported Wireless Headsets.</td></tr>
<tr><td>Section 1194.24 Video and Multi-media Products</td><td>Not Applicable</td><td>Not a video or multimedia product.</td></tr>
<tr><td>Section 1194.25 Self-Contained, Closed Products</td><td>Not Applicable</td><td>Not a self-contained, closed product.</td></tr>
<tr><td>Section 1194.26 Desktop and Portable Computers</td><td>Not Applicable</td><td>Not a desktop or portable computer.</td></tr>
<tr><td>Section 1194.31 Functional Performance Criteria</td><td>Supports</td><td>All VPAT 4 Listed Product supports all Functional Performance Criteria.</td></tr>
</table>

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Section 1194.23 Telecommunications Products - Detail Voluntary Product Accessibility Template		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) Telecommunications products or systems which provide a function allowing voice communication and which do not themselves provide a TTY functionality shall provide a standard non-acoustic connection point for TTY's. Microphones shall be capable of being turned on and off to allow the user to intermix speech with TTY use.	**Supports with some Product Exceptions**	The Multi-Interface Base Headsets pass through HCO and VCO TTY's providing access to voice mail, auto-attendant, and interactive voice response functions. The USB Dongle Type units are not applicable, as there is no physical interface to connect with HCO or VCO TTY's. Computer connected voice mail & auto attendant features will operate fine in that scenario
(b) Telecommunications products which include voice communication functionality shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols.	**Supports**	Headsets with dedicated bases will not interfere with VCO and HCO TTY's using cross-manufacturer nonproprietary standard TTY signal protocols.
(c) Voice mail, auto-attendant, and interactive voice response telecommunications systems shall be usable by TTY users with their TTY's.	**Supports with some Product Exceptions**	The Multi-Interface Base Headsets pass through HCO and VCO TTY's providing access to voice mail, auto-attendant, and interactive voice response functions. The USB Dongle Type units are not applicable, as there is no physical interface to connect with HCO or VCO TTY's. Computer connected voice mail & auto attendant features will operate fine in that scenario.

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(d) Voice mail, messaging, auto-attendant, and interactive voice response telecommunications systems that require a response from a user within a time interval, shall give an alert when the time interval is about to run out, and shall provide sufficient time for the user to indicate more time is required.	**Not Applicable**	This requirement applies to voice mail, messaging, auto attendant and IVR systems. It does not apply to headsets.
(e) Where provided, caller identification and similar telecommunications functions shall also be available for users of TTY's, and for users who cannot see displays.	**Not Applicable**	This requirement applies to caller identification and similar functions. It does not apply to headsets.
(f) For transmitted voice signals, telecommunications products shall provide a gain adjustable up to a minimum of 20 dB. For incremental volume control, at least one intermediate step of 12 dB of gain shall be provided.	**Supports with Some Product Exceptions**	Fine and coarse volume controls in each dedicated Base or headset allows the product to meet this clause, in most cases. The Bluetooth and DECT 6.0 USB Dongle Products do not meet this requirement.
(g) If the telecommunications product allows a user to adjust the receive volume, a function shall be provided to automatically reset the volume to the default level after every use.	**Supports through Equivalent Facilitation**	The origin of this rule was to protect multiple users of public payphones who have different needs for increased volume. Headsets tend to be worn by a single user. The Plantronics Wireless headsets allow users to adjust volume. Although volume controls for the Wireless Headset system do not reset automatically, circuitry in each headset will protect users from loud sounds regardless of volume setting.
(h) Where a telecommunications product delivers output by an audio transducer which is normally held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	**Does not Support**	See VPAT 3 for Headsets that meet the FCC Hearing Aid Compatibility Act (HAC) requirements. These Headsets do not meet the FCC Hearing Aid Compatibility Act (HAC) requirements of 47 CFR 68.317 or the Telecommunications Telephone Terminal Equipment Magnetic Field and Acoustic Gain Requirements of ANSI/TIA/EIA 504A Feb 1998 and ANSI/TIA 920A.for various deviations. Some do not physically fit within the mechanical positioning requirements with use of a Hearing Aid device.

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(i) Interference to hearing technologies (including hearing aids, cochlear implants, and assistive listening devices) shall be reduced to the lowest possible level that allows a user of hearing technologies to utilize the telecommunications product.	**Supports with some product exceptions**	Headsets and base assemblies in general do not possess circuitry capable of generating interference per ANSI/IEEE C63.19 Standard. The 510S & WO200, WO201, B230, B230-M (Voyager Pro UC/ UC+) headsets produce interference with hearing technologies due to physical design and with use of T-Coils.
(j) Products that transmit or conduct information or communication, shall pass through cross-manufacturer, non-proprietary, industry-standard codes, translation protocols, formats or other information necessary to provide the information or communication in a usable format. Technologies which use encoding, signal compression, format transformation, or similar techniques shall not remove information needed for access or shall restore it upon delivery.	**Supports**	Headsets do not interfere with communications and do not remove information.
(k)(1) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be tactilely discernible without activating the controls or keys.	**Supports**	All VPAT 4 Products Listed comply with this provision: All Controls and Keys are tactilely discernible without activating them.
(k)(2) Products which have mechanically operated controls or keys shall comply with the following: Controls and Keys shall be operable with one hand and shall not require tight grasping, pinching, twisting of the wrist. The force required to activate controls and keys shall be 5 lbs. (22.2N) maximum.	**Supports**	All VPAT 4 Products Listed Comply with this provision: All Controls & Keys are operable with one hand, and do not require tight grasping, pinching, twisting of the wrist. Activation force requirements are within the maximum limits.
(k)(3) Products which have mechanically operated controls or keys shall comply with the following: If key repeat is supported, the delay before repeat shall be adjustable to at least 2 seconds. Key repeat rate shall be adjustable to 2 seconds per character.	**Not Applicable**	This requirement applies to alphanumeric keyboard entry. VPAT4 products do not have alphanumeric keyboards.
(k)(4) Products which have mechanically operated controls or keys shall comply with the following: The status of all locking or toggle controls or keys shall be visually discernible, and discernible either through touch or sound.	**Supports**	Wireless headsets and dedicated base assembly controls have visual and tactile status indicators.

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Section 1194.31 Functional Performance Criteria - Detail Voluntary Product Accessibility Template		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	**Supports**	Support for people who are blind or visually impaired is provided through headset and base controls that are tactilely or audibly discernible.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	**Supports**	Support for people who are visually impaired is provided through headset and base controls that are tactilely or audibly discernible.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	**Supports with Some Product Exceptions**	The USB Dongle Headsets do not support VCO's or TTY's since there is no compatible interface to do so. All other listed devices support this requirement.
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	**Does not Support**	These Headsets do not meet the FCC Hearing Aid Compatibility Act (HAC) requirements of 47 CFR 68.317 or the Telecommunications Telephone Terminal Equipment Magnetic Field and Acoustic Gain Requirements of ANSI/TIA/EIA 504A Feb 1998 and ANSI/TIA 920A.for various deviations. Some do not physically fit within the mechanical positioning requirements with use of a Hearing Aid device.

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(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	**Supports with Some Product exceptions.**	The Multi-Interface base Headsets are operable with VCO and HCO TTY's. The USB Dongle Units listed do not apply as there is no interface to connect them to these functions.
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	**Supports**	Headsets and base assemblies can be operable with limited reach and strength ability.

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Section 1194.41 Information, Documentation and Support		
Criteria	**Supporting Features**	**Remarks and explanations**
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	**Supports**	All VPAT 4 Products listed have Product Support documentation provided to end-users available in alternate formats upon request, at no additional charge.
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	**Supports**	A description of the accessibility and compatibility features of products can be obtained upon request via email, fax, web site or telephone.
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	**Supports**	Support services for people with speech and hearing disabilities are available through TTY, email, fax and Live Chat.

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