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### **3 Supply Chain Risk Management Plan [L.30.2.2; G.6.3]**

#### **3.1 Introduction**

The Verizon Supply Chain Risk Management (SCRM) Plan for Enterprise Infrastructure Solutions (EIS) is a high-level description of Verizon’s approach to satisfying the requirements of EIS Request for Proposal (RFP) Sections L.30.2.2 and G.6.3. As it has done for over a decade on contracts like the General Services Administration’s (GSA’s) Network and Washington Interagency Telecommunications System (WITS) 3 contracts, Verizon will leverage and integrate the policies, practices, and controls that Verizon employs to protect its commercial supply chains in its delivery of products and services under EIS, Verizon is committed to adhere to its SCRM Plan for EIS, enforce its controls, and verify that it remains current.

##### **3.1.1 Purpose**

[REDACTED]

##### **3.1.2 Scope**

[REDACTED]

##### **3.1.3 Authority**

Verizon’s EIS Supply Chain Risk Management planning is driven by the following Government policy documents:

- National Institute of Standards and Technology (NIST) Special Publication (SP) 800-53 Revision 4 “Security and Privacy Controls for Federal Information Systems and Organizations (including updates as of 01-22-2015).”

- NIST SP 800-161 “Supply Chain Risk Management Practices for Federal Information Systems and Organizations”, April 2015

[REDACTED]

[REDACTED]

- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]
- [REDACTED]

### 3.1.4 Audience

This SCRM Plan is addressed to the Verizon EIS Program Management Office (PMO), which will oversee and implement it. Other active participants and interested parties that will use this plan to inform their activities include:

- Verizon Supply Chain Services (SCS), including Strategic Sourcing & Procurement and Supply Chain Operations
- Verizon Enterprise Solutions Sourcing & Procurement Personnel
- Legal counsel for Verizon Public Sector procurement
- Security solutions architecture for Verizon Federal customers
- Solutions architecture for Verizon Federal customers
- Solution architects, executives, and program managers for EIS task orders.

## 3.2 [REDACTED]

### 3.2.1 Definitions

*Supply Chain Risk.* As used in this contract, the risk that counterfeit and/or illegally modified products procured by or through SCS for Verizon may adversely impact the function, use, or operation of equipment or services provided under the EIS contract.

*Supply Chain Risk Management (SCRM).* Verizon Supply Chain Services (SCS) manages a systematic process for managing risks posed by counterfeit and illegally

modified products throughout the applicable supply chain phases. This includes (but is not limited to) supplier qualification, procurement practices, system security engineering, and operational processes.

[REDACTED]

[REDACTED]

[Redacted text block]

[Redacted text block]

[Redacted text block]

- [Redacted list item]
- [Redacted list item]
- [Redacted list item]
- [Redacted list item]

Verizon's system boundary does not extend beyond the physical assets and systems that the company directly controls, and therefore does not include the processes and procedures that our suppliers use to protect their own supply chain. Verizon will flow down all appropriate SCRM requirements from the EIS contracts to our suppliers in order to protect the integrity of our supply chain.

### 3.2.3.2 Business Process Guideline 3: Supplier Qualification

[Redacted]

[Redacted]

[Redacted]

[Redacted]

- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

SCS conducts due diligence on suppliers on a continual basis. The degree of due diligence depends on the circumstances. Typically, due diligence is applied at the pre-award stage.

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]

[Redacted]

- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]

[Redacted]

Verizon maintains a list of subcontractors that it plans to use on EIS. After award this list of subcontractors who provide critical components and services will be maintained.

[Redacted]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

### 3.3 EIS-specific requirements

#### 3.3.1 Supply Chain Phases

[REDACTED]

[REDACTED]



[REDACTED]

SCS procures equipment only from suppliers who have satisfied the requirements of its business process guidelines (Section 3.2.3). [REDACTED]

[REDACTED]

Assurance that suppliers exercise strict quality control for SCRM is a prerequisite for qualification as a Verizon supplier (Section 3.2.3.2). The suppliers' internal policies and procedures for security protection measures are subject to disclosure and captured contractually where appropriate. [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] At end-of-life or end-of-task order, any customer equipment returned to Verizon for disposal will be wiped clean of all customer data.

### **3.3.3 Security Controls through the Life of the Contract**

[REDACTED]

[REDACTED].

[REDACTED]

[REDACTED]

### **3.3.4 Criticality Analysis**

SCS has defined mission-critical functions as part of its supplier qualification process (Section 3.2.3.2). The guidelines for addressing risk are specific to each product or service (details on request).

### 3.3.5 Supplier Relationships

As described in Section 3.3.1, Verizon does not manufacture equipment for the EIS contract. When EIS customer agencies order service-related equipment via EIS, Verizon will provide commercial-off-the-shelf equipment procured through contractual arrangements with suppliers.

[REDACTED]

### 3.3.7 [REDACTED]

[REDACTED]

[REDACTED]

### 3.4 Using and Revising SCRM Plan for EIS

Verizon's SCRM Plan for EIS is a living document that will be updated and communicated to all appropriate individuals, including Government staff, Verizon employees, and suppliers. Verizon will ensure independent verification and validation of assurances of the EIS SCRM Plan through quality reviews designed to evaluate Verizon's compliance with its SCRM plan policies and procedures. [REDACTED]

[REDACTED]

#### 3.4.2 Revision and improvement

Over the life of the EIS contract, the Verizon EIS Program Office will update this SCRM Plan to reflect changes and/or additions to supply chain policies and procedures identified in the plan.

Verizon will update its SCRM Plan to include any future changes to the NIST SCRM Guidelines and all such modifications will be made at no cost to the government.

[REDACTED]