

The following miscellaneous rates, fees and charges may apply and are in addition to the applicable Service rates and charges.

1. MISCELLANEOUS RATES, FEES AND CHARGES

1.1 Long Distance Access Charge (LDAC):

(A) The LDAC is a monthly charge that allows Company to recover costs imposed by Local Exchange Companies furnishing access services for use with Company interstate long distance services. The LDAC is assessed on a per-line basis and charged to those presubscribed to Company long distance services. The LDAC rates are:

Business Line, per Line:	\$4.31
Business Trunk, per Trunk:	\$4.31
Remote Call Forwarding, per path:	\$4.31
Centrex, per Line:	\$0.48
ISDN-BRI, per BRI facility:	\$2.59
ISDN-PRI, per PRI facility:	\$21.55
Switched T1, per full T1 (24 channels):	\$103.44

(B) The LDAC No PIC Charge is a monthly charge that allows Company to recover costs imposed by Local Exchange Companies furnishing access services for use with Company interstate long distance services. The LDAC is assessed on a per-line basis and charged to those customers who are not presubscribed to any interLATA long distance carrier but nevertheless have selected Company as their service provider. The LDAC No PIC Charge rates are:

State/Market	Access Type	Monthly Charge
California (at&t), California (Roseville), Illinois, Maryland, Missouri, Nevada, Ohio, Texas (at&t)	All Products	no charge
Arizona, Colorado, Idaho (Qwest), Minnesota, Oregon (Qwest), Utah, Washington (Qwest)	Lines, Trunks	\$2.11
	Centrex	\$0.23
	BRI	\$1.15
	Switched T1	\$50.64
	PRI	\$10.55
Verizon territories in California, Florida, Idaho, Oregon, Texas, and Washington	Lines, Trunks	\$4.31
	Centrex	\$0.48
	BRI	\$2.59
	Switched T1	\$103.44
	PRI	\$21.55
Delaware, Washington DC, Massachusetts, New Jersey, New York, Pennsylvania, Virginia	Lines, Trunks	\$1.54
	Centrex	\$0.17
	BRI	\$0.85
	Switched T1	\$36.96
	PRI	\$7.70
Florida (Bell South), Georgia, Tennessee	Lines, Trunks	\$2.94
	Centrex	\$0.32
	BRI	\$1.60
	Switched T1	\$70.56
	PRI	\$14.70
Florida (Sprint)	Lines, Trunks	\$3.23
	Centrex	\$0.36
	BRI	\$1.80
	Switched T1	\$77.52
	PRI	\$16.15
Michigan	Lines, Trunks	\$0.74
	Centrex	\$0.08
	BRI	\$0.40
	Switched T1	\$17.76

	PRI	\$3.70
	Lines, Trunks	\$2.87
	Centrex	\$0.32
Washington (Spokane and Vancouver)	BRI	\$1.60
	Switched T1	\$68.88
	PRI	\$14.35

(C) The LDAC and the LDAC No PIC Charge rates will not apply to Inbound Only ISDN-PRI, Inbound Only Full Switched T1, Dedicated LD (LD Only T1), and Business Lines for Payphone Providers.

- 1.2 **Access Recovery Charge (“ARC”):** The Access Recovery Charge (“ARC”) is a monthly charge designed to recover increased network costs for access circuits used to provide Service to customers, including but not limited to increases due to FCC or other governmental or regulatory actions or judicial determinations made in connection with incumbent local exchange carrier charges for such circuits. Company reserves the right to add, change or delete Access Recovery Charges upon notice to Customer. The ARC is determined by applying a fixed Percent Charge against invoiced Monthly Recurring Charges (“MRCs”) according to the following schedule:

<u>Total Customer MRCs</u>	<u>Percent Charge</u>
\$0.00 - \$100.00	16.00
\$100.01 - \$200.00	15.00
\$200.01 - \$400.00	14.00
\$400.01 - \$600.00	10.50
\$600.01 - \$800.00	09.50
\$800.01 - \$1,000.00	08.50
\$1,000.01 - \$1,500.00	07.50
\$1,500.01 - \$2,500.00	07.00
\$2,500.01 - \$5,000.00	06.50
\$5,000.01 - \$7,500.00	05.25
\$7,500.01 - \$10,000.00	05.00
\$10,000.01 - \$20,000.00	04.70
\$20,000.01 - \$30,000.00	04.50
\$30,000.01 - \$40,000.00	04.30
\$40,000.01 - \$50,000.00	04.10
\$50,000.01 - \$75,000.00	03.90
\$75,000.01 - \$100,000.00	03.70
\$100,000.01 - \$250,000.00	03.50
\$250,000.01 - \$500,000.00	03.40
>\$500,000.00	03.30

Effective June 1, 2011, the ARC will not apply to any **Wholesale** Services’ Customer other than a then-existing Customer ordering new Service (other than Dedicated Transport Service) under an existing Billing Account Number (BAN). The ARC does not apply to any customers in Arizona, Maryland, Minnesota, Missouri, New York, Pennsylvania, and Virginia.

1.3 **Monthly Special Access Surcharge for Toll Services:**

- 1.3.1 A Monthly Special Access Surcharge, required by a Local Exchange Carrier (LEC), applies to each local channel termination associated with Channel Service and Foreign Exchange Service Capability. This Surcharge is applicable when the local channel is connected to a PBX or equivalent device that is capable of interconnecting the Channel Service or Foreign Exchange Service Capability with local exchange service. When analog or digital high capacity facilities interconnect with the local exchange network, the special access surcharge is applied on a per voice grade equivalent circuit basis as shown in the following example:

Calculation B	(#Circuits) X (\$25) =\$ Per Circuit	
Basic Digital Facility	Voice Grade Equivalent	Monthly Surcharge
Group	12 X \$25	= \$300.00

DS1 24 X \$25 = \$600.00

- 1.3.2 The Monthly Special Access Surcharge applies to each local channel termination installed, whether the interconnection capability exists in the Customer's premise equipment or in a Centrex CO type switch.
- 1.3.3. The Customer will exempt from the Monthly Special Access Surcharge if:
 - 1.3.3.1 The Customer certifies in writing that the local channel termination is a device not capable of interconnecting the service with the local exchange network;
 - 1.3.3.2 The Customer certifies that the local channel termination, by the nature of its operating characteristics, could not make use of LEC common lines; or
 - 1.3.3.3 The Customer certifies that the local channel is connected to a LEC switched access service subject to carrier line charges.
 - 1.3.3.4 The Customer's certification must be in writing and delivered to Company when: (i) Service is ordered; (ii) Service is re-terminated to a device not capable of interconnecting to the local exchange network; or (iii) the local channel becomes associated with a switched access service subject to carrier common line charges. If a written certification is not received by Company at these specified times, the Monthly Special Access Surcharge will be imposed until such time as Company receives the exemption certification from the Customer. If Company has imposed the Surcharge prior to receipt of the exemption certification, it will credit the Customer's account in an amount equal to the Surcharge, as billed up to the date of receipt of the exemption certification but in no event more than ninety (90) days.
- 1.4 **Property Tax Allotment Fee:** The Property Tax Allotment Fee is an aggregated monthly charge assessed to recover the taxes imposed on tangible personal property used by XO to provide interstate and international services paid by XO directly, or indirectly through third parties, to the state and local government authorities imposing such taxes. This Fee is 0.[85]00 percent of a Customer's net interstate and international telecommunications (including Voice-over-Internet-Protocol (VOIP)) service charges and non-telecommunications services, such as DIA and IP-VPN ports, information services, colocation, equipment, etc., exclusive of taxes. This Fee is not a tax or charge that a state or the federal government requires XO to collect from its customers.
- 1.5 **Federal Regulatory Fee:** The Federal Regulatory Fee is an aggregated monthly charge assessed by the Company to recover amounts remitted by XO to comply with federally-imposed regulatory requirements. These amounts include funds remitted by XO to support Telecommunications Relay Services (TRS) for the hearing-and speech-impaired administration of the North American Numbering Plan (NANPA), and shared industry costs of local number portability administration (LNPA), as well as Interstate Telecommunications Service Provider fees remitted by XO annually to the Federal Communications Commission. Customers subject to this Fee will be assessed 7.5 percent of their net interstate and international telecommunications (including interconnected Voice-over-Internet-Protocol (VOIP)) service charges, exclusive of taxes. This Fee does not include XO's Universal Service Fund contributions, which are recovered via a separate charge, and is not a tax or charge that the federal government requires XO to collect from its customers. The Fee will not be assessed on those Customers for which a current valid "Annual Reseller Certification for Federal Universal Service Fund Surcharge Exemption" has been accepted by XO.
- 1.6 **Payphone Surcharge:** A surcharge of \$.50 will be assessed to each toll free call placed from a pay telephone, in addition to any usage charges or other surcharges applicable to the call.
- 1.7 **Federal Universal Service Fund Surcharge:** The Federal Universal Service Fund Surcharge is a charge shown as a percentage rate and applied by Company on all invoiced interstate and international charges for services subject to the Universal Service Contribution Factor established by the FCC to support Universal Service programs. The Surcharge is identical to the Contribution Factor established by the FCC and revised regularly on a quarterly calendar year basis. The current Contribution Factor (and identical Surcharge rate) is located at http://www.fcc.gov/wcb/universal_service/quarter.html. The Surcharge may not be waived under any circumstance, is not eligible for discounting or promotions, and is applied to a Customer's total net interstate and international charges, specifically, the charges remaining after the application of all available discounts and credits.
- 1.8 **Paper Invoice Charge:** A \$40 monthly recurring charge applies to every paper invoice provided to a Customer (except invoices solely for intrastate telecommunications services) in lieu of, or in addition to, an

online invoice. This charge does not apply where a Customer has established to Company's satisfaction, or Company determines on its own, that online invoicing is not a reasonable substitute for paper invoicing.

1.9 **Expedite Charges:** An Expedite Charge will be imposed whenever Company, upon Customer request, undertakes to perform the installation of Service and Service-related components outside normal scheduling intervals and, as a result thereof, incurs costs, including those billed by third parties upon whom Company is reliant in satisfying the Customer's request. The Expedite Charge is a Non-Recurring Company charge and/or a pass-through of charges imposed by third parties. Company's Expedite Charges are set forth at: <https://www.verizon.com/business/xo/content/dam/xo/legal/product-terms-conditions/network-services-access/dedicated-transport-charges.pdf>

1.10 **Historic Invoices;** Company will furnish, upon Customer's request, copies of invoices originally issued to the Customer more than thirteen months prior to the request or copies of invoices that are available on-line, but that customer does not wish to retrieve from the available on-line system. Customers can request the invoice in one of two formats: electronic copy (portable data file/.pdf) or CSV/CD of Call Detail Record. Customer will be charged based on the format requested and on a per invoice basis..

<u>Format</u>	<u>Rate Per Invoice</u>
Electronic	\$10.00
CSV/CD of CDR	\$25.00

1.11 **Directory Listing Rates:** The following MRCs apply to Directory Listings performed by or on behalf of Company. A charge will apply for changes or additions made after the initial Directory Listing installation:

MONTHLY RECURRING CHARGES (MRCs)						
	XO Platform MRCs					
	Primary	Additional/ Alternate/ Duplicate	Foreign	Reference	Non-Listed	Non-Publish
Akron	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Allentown/PAEastern	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 7.00	\$ 6.00
Arizona	no charge	\$ 2.10	\$ 2.10	\$ 2.10	\$ 1.45	\$ 1.80
Atlanta	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 7.00
Austin	no charge	\$ 9.00	\$ 9.00	\$ 9.00	\$ 5.00	\$ 6.00
Baltimore	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Boston	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 7.00	\$ 7.00
Chicago	no charge	\$ 9.00	\$ 9.00	\$ 9.00	\$ 5.00	\$ 6.00
Clarkston	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Cleveland	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Coeur D'Alene	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00
Columbus	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00

Dallas – GTE	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00
Dallas – SWB	no charge	\$ 9.00	\$ 9.00	\$ 9.00	\$ 5.00	\$ 6.00
Delaware	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Denver	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00
Detroit	no charge	\$ 9.00	\$ 9.00	\$ 9.00	\$ 5.00	\$ 6.00
Fort Lauderdale	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 7.00
Harrisburg/PACentral	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 7.00	\$ 6.00
Houston	no charge	\$ 9.00	\$ 9.00	\$ 9.00	\$ 5.00	\$ 6.00
Long Beach – Verizon	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Santa Ana – PacBell	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00
Las Vegas	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 7.00	\$ 6.00
Lewiston	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00
Los Angeles – PacBell	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00
Memphis	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 7.00
Miami	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 7.00
Minneapolis	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 7.00
Nashville	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 7.00
New Jersey (North)	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00
New Jersey (South)	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00
New York	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
New York (West Region) Buffalo/Rochester	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
North Carolina	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 7.00
Orlando – Bellsouth	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 7.00
Orlando – Sprint	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 7.00
Philadelphia	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 7.00	\$ 6.00
Oregon Verizon	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Portland – Qwest	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Portland – Verizon	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Sacramento – PacBell	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00
Sacramento – Roseville	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00

Salt Lake City	no charge	\$ 9.00	\$ 9.00	\$ 9.00	\$ 5.00	\$ 6.00
Salt Lake City – Residential	no charge	\$ 1.00			\$ 1.00	\$ 1.50
San Antonio	no charge	\$ 9.00	\$ 9.00	\$ 9.00	\$ 5.00	\$ 6.00
San Diego	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00
San Francisco	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00
San Francisco –Verizon	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Seattle –Qwest	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Seattle –Verizon	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Spokane	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
St. Louis	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 7.00	\$ 6.00
Tampa	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 7.00
Vancouver	no charge	\$ 5.00	\$ 5.00	\$ 5.00	\$ 5.00	\$ 6.00
Washington D.C.	no charge	\$ 7.00	\$ 7.00	\$ 7.00	\$ 5.00	\$ 6.00

- 1.12 **Service Extension Charges.** XO will terminate Service at no additional charge at a minimum point of entry ("MPOE") on Customer or End User Premises. The MPOE will be determined in all instances solely by XO. If Customer needs an extension of Service beyond the MPOE (and XO is willing to provide the extension), the charge for such extension will be as set forth at: <https://www.verizon.com/business/xo/content/dam/xo/legal/product-terms-conditions/network-services-access/dedicated-transport-charges.pdf>. If, after preparing to begin work on Customer or End User Premises, XO determines that additional work is required, XO will so advise Customer and the Parties will agree in writing to any additional charges before XO continues with the work.
- 1.13 **Supplement Charge:** Whenever a Customer other than one subject to Section 1.15 (a) requests modification of the service availability date contained in an accepted SOA or ASR for Dedicated Transport Service, a charge of \$400.00 applies.
- 1.14 **Property Tax Recovery Charge:** Service and equipment furnished by Company may be subject to a monthly Property Tax Recovery (PTR) charge based on the location where the service or equipment is present. The PTR, which allows for the recovery of property taxes imposed on Company property, will vary from state to state. The PTR is applied to net charges owed after the application of any service discounts and credits.
- 1.15 **Wholesale Services Change and Cancellation Charges:** Effective January 1, 2008, the following charges apply to Access Service Request or Service Order (collectively referred to in this Section 1.15 as a "Service Order") changes or cancellations made by **Wholesale** Services Customers:
- (a) **Service Order Change Charge:** If a Service Order is modified after its acceptance by Company, per-Circuit change charges will apply as follows: \$50 for any change requested by Customer within five (5) days of Service Order acceptance; \$200 for any change requested by Customer between five (5) days of Service Order acceptance and five (5) days of the projected Start of Service Date; and \$400 for any change requested by Customer within five (5) days of the projected Start of Service Date. In addition, Customer must pay all third party charges imposed as a result of the change.
- (b) **Service Order Cancellation Charge:** If a DS1 or DS3 Circuit is canceled by Customer between the date of Service Order acceptance by Company and the projected Start of Service Date, the following charges will apply: for DS1 Service, \$750, plus one (1) month's Monthly Recurring Charge, for each Circuit canceled; and, for DS3 Service, \$1,500, plus (1) month's Monthly Recurring Charge, for each

Circuit canceled. For all other Circuits canceled by Customer between the date of Service Order acceptance by Company and the projected Start of Service Date, the following charges will apply: one (1) month's applicable Monthly Recurring Charge and any applicable Company installation charges. In addition, for all Circuits, Customer must pay all third party charges imposed as a result of the cancellation.

- 1.16 **Administrative Service Charge:** The Administrative Service Charge is a monthly recurring account-level charge to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. This Charge will only be assessed on legacy Allegiance services. Customers subject to this Charge will be assessed as follows:

	<u>Monthly Recurring Charge Per</u> <u>Billing Invoice</u>
Business Services Customers	\$12.50
Small Business Service Customers	\$7.50

- 1.17 **The Administrative Service Fee:** The Administrative Service Fee is a fee to help recover expenses associated with administration and system support costs associated with providing and improving quality of customer service. This fee will not be assessed on Wholesale Service or legacy Allegiance customers. It will be assessed at 3.5 percent of customer's total Monthly Recurring Charges.
- 1.18 **Compact Disc Charge.** The Compact Disc Charge is a fee of \$20 per compact disc used to bill Customers who request invoice delivery via such medium.
- 1.19 **Dispatch Charge:** Company may invoice Customer a dispatch charge of \$250 per hour billed in 30 minute increments or fraction thereof, with a one-hour minimum charge per occasion, as described in Section 19.2 of the General Terms and Conditions. Billing will begin when the technician arrives at the service premises and will end when the technician leaves. As examples, if the technician cannot access the service premises upon arrival, the charge will be \$250; and if the work done at the service premises following arrival takes two hours and 40 minutes, the charge will be \$750.
- 1.20 **XO Non-Business Hours Installation Charge:** Company may invoice Customer a charge, as set forth in the Table below, if Service is installed between 5:00 p.m. and 8:00 a.m. (local time) Monday through Friday or anytime on Saturday, Sunday or an XO holiday*:

Number of Technicians	Minimum Charge (2 hours)	Each additional 1/2 hour or fraction thereof
1 to 3	\$450	\$115

*XO Holidays are: New Years Day; Martin Luther King Day; President's Day; Memorial Day; Independence Day; Labor Day; Veterans Day; Thanksgiving Day; Day after Thanksgiving; and Christmas Day.