

INVESTOR QUARTERLY FIRST QUARTER 2010

April 22, 2010

| Earnings Release | 3-8 | |
|---|-----|--|
| Financial Statements | | |
| Condensed Consolidated Statements of Income | 9 | |
| Condensed Consolidated Balance Sheets | 10 | |
| Condensed Consolidated Statements of Cash Flows | 11 | |
| Selected Financial and Operating Statistics | 12 | |
| Verizon Wireless Results | 13 | |
| Wireline Results | 14 | |
| News Items | 15 | |
| verizon.com/investor | 16 | |

VERIZON REPORTS CONTINUED GROWTH IN CASH FLOW IN 1Q; SOLID FIOS, WIRELESS GROWTH IN CUSTOMERS AND REVENUES

Strategic Services and Equipment Sales Increase in Business Markets



First Quarter 2010 Highlights

Consolidated

- > \$7.1 billion in cash from operations, up 7.5 percent from 1Q 2009; \$3.7 billion in free cash flow, up 25.6 percent.
- > 14 cents in earnings per share, including 42 cents per share in non-operational charges.

Wireless

- ➤ 1.5 million total net customer additions, excluding acquisitions and adjustments, in 1Q 2010; 423,000 retail postpaid net customer additions in the quarter; 87.8 million retail customers, up 4.4 percent; 92.8 million total customers, up 7.2 percent from 1Q 2009.
- > 4.4 percent increase in total revenues from 1Q 2009; continued low retail postpaid churn of 1.07 percent; data revenues up 26.4 percent; 28.9 percent operating income margin and 46.0 percent Segment EBITDA margin on service revenues (non-GAAP).

Wireline

- > 185,000 net FiOS Internet and 168,000 net FiOS TV customer additions; 3.6 million total FiOS Internet customers and 3.0 million total FiOS TV customers.
- > 12.3 percent increase in consumer ARPU from 1Q 2009; total broadband and video revenues of \$1.7 billion, up 22.0 percent from 1Q 2009.

NEW YORK — Verizon Communications Inc. (NYSE, NASDAQ:VZ) today reported continued strong cash flow growth in the first quarter of 2010, with steady customer and revenue gains for FiOS and Verizon Wireless services, and growth in sales of strategic services and equipment in business markets.

First-quarter 2010 earnings were 14 cents in diluted earnings per share (EPS), compared with EPS of 58 cents in first-quarter 2009. First-quarter 2010 results include 42 cents per share in non-operational charges, the largest of which is a previously announced reduction in tax benefits related to retiree health care.

'Solid Growth in All Strategic Areas'

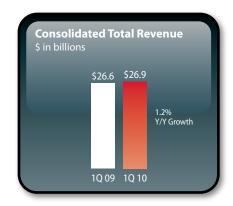
"Our first-quarter results were in line with our expectations, with solid growth in all strategic areas," said Chairman and CEO Ivan Seidenberg. "Customer demand for broadband, such as a growing demand for wireless data, has improved revenue trends, and we are beginning to see signs of economic recovery, particularly in business markets.

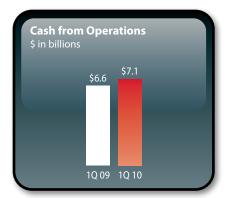
"During the economic downturn, we continued to expand and invest in wireless data, FiOS and our global network," he said. "Now we have the opportunity to build momentum in these strategic areas and stimulate a new generation of industry growth. Our first-quarter 2010 results show good customer and revenue growth in FiOS and at Verizon Wireless, cost-reduction initiatives that are on track, and a disciplined approach to capital investment — all resulting in continued strong cash flow growth."

Strong Consolidated Results

Verizon's total operating revenues were \$26.9 billion in the first quarter of 2010, an increase of 1.2 percent compared with the first quarter of 2009. Net income attributable to Verizon was \$0.4 billion in the first quarter of 2010, compared with \$1.6 billion in the first quarter of 2009.

Non-operational items that negatively impacted first-quarter 2010 net income were \$962 million, or 34 cents per share, for reduced tax benefits related to retiree health care; 4 cents per share for network, software and other activities required for facilities to function as a separate company, pending a previously announced spinoff of non-strategic wireline access lines; 3 cents per share related to pension settlement losses resulting from previously announced separation plans; and 1 cent per share in







merger integration costs primarily related to the acquisition of Alltel in January 2009. The majority of these items were non-cash.

Cash flow from operations totaled \$7.1 billion in the first quarter of 2010, up 7.5 percent from the first quarter of 2009.

Capital expenditures totaled \$3.5 billion in the first quarter of 2010. Although this was down 6.8 percent from the first quarter of 2009, Verizon reiterated its guidance that total 2010 capital spending will range from \$16.8 billion to \$17.2 billion.

Free cash flow (non-GAAP; cash flow from operations less capital expenditures) totaled \$3.7 billion in the first quarter of 2010, a 25.6 percent year-over-year increase.

Wireless Customer, Data Growth and Profitability Continue Strong

Verizon Wireless delivered sustained high margins and solid customer additions, and strong data revenue growth. In the first quarter of 2010:

- > Verizon Wireless continued to grow its high-quality retail (non-wholesale) customer base, adding 423,000 retail postpaid and 284,000 total retail customers in the quarter, excluding acquisitions and adjustments.
- Nearly 95 percent of the company's customers are retail, the most retail customers of any U.S. wireless provider. The company had 87.8 million retail customers at the end of the first quarter, an increase of 4.4 percent year over year.
- > The company also added 1.3 million reseller customers in the first quarter.
- > The total number of customers at the end of the quarter was 92.8 million, an increase of 7.2 percent year over year, with 1.5 million total net customer additions in the first quarter 2010. In addition, the company has 7.3 million other connections, including machine-to-machine (M2M), eReaders and telematics, bringing total connections to 100.1 million.
- > Retail postpaid churn, retail churn and total customer churn remained low, at 1.07 percent, 1.46 percent and 1.40 percent, respectively. All are improved year over year.
- > Retail service revenues in the quarter totaled \$13.4 billion, up 5.0 percent year over year. Retail data revenue was up 25.6 percent to \$4.5 billion. Service revenues in the first quarter were \$13.8 billion, up 5.9 percent. Total revenues were \$15.8 billion, up 4.4 percent year over year.
- > Retail service ARPU (average monthly service revenue per user) remained the same year over year at \$50.95. Retail data ARPU increased to \$17.06, up 19.6 percent year over year.
- > Wireless operating income margin was 28.9 percent, an increase of 0.7 percentage points year over year. Segment EBITDA (earnings before interest, taxes, depreciation and amortization) margin on service revenues (non-GAAP) was 46.0 percent, the same as first-quarter 2009.



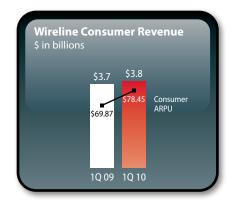


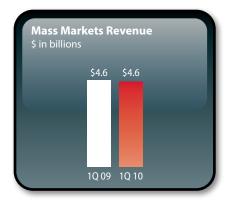


Continued Strong Customer Demand for FiOS

Customer demand remained strong for broadband and video services provided over Verizon's domestic wireline network and for advanced communications and related business services provided over Verizon's global IP (Internet Protocol) network. In the first quarter of 2010:

- > Verizon added 185,000 net new FiOS Internet customers and 168,000 net new FiOS TV customers. Verizon has posted consecutive quarterly gains in the number of customers using fiber-optic-based FiOS services since FiOS Internet was introduced in 2004, and by the end of the quarter had 3.6 million FiOS Internet and 3.0 million FiOS TV customers.
- > FiOS Internet penetration (customers as a percentage of potential customers) was 28.8 percent by the end of the quarter, with the product available for sale to 12.6 million premises. This compares with 26.8 percent and 10.4 million, respectively, in first-quarter 2009.
- > FiOS TV penetration was 25.2 percent by the end of the quarter, with the product available for sale to 12.0 million premises. This compares with 22.9 percent and 9.7 million, respectively, in first-quarter 2009.
- > Total wireline broadband and video revenues were \$1.7 billion in the quarter, up 22.0 percent from first-quarter 2009. This includes FiOS revenues, which grew approximately 40 percent year over year. Overall, there was 0.9 percent revenue growth in consumer markets served by Verizon's wireline network.
- > Consumer ARPU for wireline services was \$78.45 in the quarter, up 12.3 percent compared with first-quarter 2009. ARPU for FiOS customers was more than \$142.
- > Global sales of strategic enterprise services such as security and IT solutions, as well as strategic networking generated \$1.6 billion, up 4.2 percent compared with first-quarter 2009. Sales of customer premises equipment to businesses increased 6.9 percent year over year.







Additional Highlights

Wireless

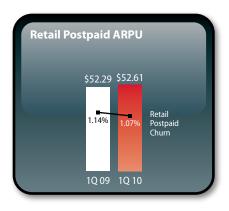
- > Verizon Wireless continued to lead the industry in cost efficiency. Monthly cash expense per customer (non-GAAP) decreased in the first quarter 2010 to \$27.09, from \$27.38 in the comparable period in 2009.
- > In the first quarter, data revenues grew to 33.3 percent of all service revenues, up from 27.9 percent in the first quarter 2009.
- > Verizon Wireless continued to invest in its broadband network, the nation's largest and most reliable 3G (third generation) network. Verizon's 3G network provides more coverage than any other U.S. carrier and is available to more than 285 million people.
- The company broke ground earlier this month on its new Technology Innovation Center, a lab and office facility in Waltham, Mass., focused on the development of new products, services and applications for next-generation technologies, including LTE (Long Term Evolution) 4G wireless networks and FiOS. Verizon Wireless plans to launch the nation's first 4G LTE network in 25 to 30 markets by the end of this year and cover virtually all of its current nationwide 3G footprint by the end of 2013.
- > Verizon Wireless launched exclusive premium services for its smartphone and multimedia device customers. Skype Mobile lets Verizon Wireless customers with data plans make unlimited Skype-to-Skype calls around the world without using their

- monthly minute allowances or data plans. NFL Mobile delivers unprecedented access to teams, players, games and broadcasts of America's number one sport, including live coverage of the 2010 NFL Draft.
- > Verizon Wireless unveiled the DROID Incredible by HTC, the newest Android smartphone, which will be available next week and the Microsoft KIN, which will be available in May. During the first quarter, the company also launched the Android-powered Motorola DEVOUR smartphone; the Palm Pre Plus and Palm Pixi Plus, both with a built-in Wi-Fi hotspot; the Casio G'zOne Brigade, a rugged device that stands up to tough work conditions; the LG Cosmos with built-in social networking features; and Push to Talk service for the BlackBerry Tour 9630 smartphone.
- > During the first quarter, Verizon Wireless customers sent or received more than 175 billion text messages. Customers also sent nearly 4.4 billion picture/video messages and completed more than 29 million music and video downloads.

Wireless







Wireline

- > First-quarter 2010 operating revenues were \$11.2 billion, a decline of 2.9 percent compared with first-quarter 2009. This is an improvement of 1.0 percentage point compared with the year-over-year revenue declines reported in the fourth quarter 2009.
- > First-quarter 2010 operating expenses were \$11.1 billion, an increase of 1.7 percent compared with first-quarter 2009. In first-quarter 2010, savings from continued workforce reductions and other initiatives were more than offset by weather-related expenses in the Northeast, and incremental pension and retiree benefit expenses.
- > Broadband connections totaled 9.3 million at the end of the first quarter 2010, a 4.3 percent year-over-year increase. This is a net increase of 90,000 from the fourth quarter 2009, as the increase in FiOS Internet connections more than offset a decrease in DSL-based High Speed Internet connections.
- > As of the end of first-quarter 2010, the FiOS network passed 15.6 million premises. Verizon continues to target passing 18 million premises with FiOS. Since the company has already secured video franchises to meet this target, it is spreading the passing of remaining premises several years past 2010.
- > New Verizon offerings for multinational corporate and government customers included a cloud-based data backup service offered jointly with IBM; a managed mobility solution tailored to government customers; a managed immersive videoconferencing solution with Cisco; and new professional consulting services.
- > Continuing to broaden its global scope and capabilities, Verizon installed 11 additional Private IP edge routers for a total of 763 edge routers in 215 sites throughout 59 countries. The company also expanded its Private IP network into three additional Latin American locations — Sao Paulo and Rio de Janeiro, Brazil; and Santiago, Chile.

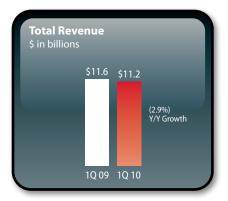
Additionally, Verizon enhanced its Trans-Atlantic global mesh network to eight-way diversity with the addition of the Atlantic Crossing-1 cable system.

> New agreements with large-business customers included Safeway and New Meadowlands Stadium Company. Verizon also entered into agreements with government agencies, including an agreement with the U.S. Department of the Interior.

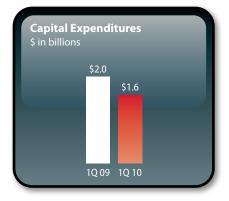
NOTE: Comparisons are year over year unless otherwise noted. See the accompanying schedules and www.verizon.com/investor for reconciliations to generally accepted accounting principles (GAAP) for non-GAAP financial measures cited in this news release.

NOTE: This document contains statements about expected future events and financial results that are forward-looking and subject to risks and uncertainties. For those statements, we claim the protection of the safe harbor for forward-looking statements contained in the Private Securities Litigation Reform Act of 1995. The following important factors could affect future results and could cause those results to differ materially from those expressed in the forward-looking statements: the effects of adverse conditions in the U.S. and international economies; the effects of competition in our markets; materially adverse changes in labor matters, including workforce levels and labor negotiations, and any resulting financial and/or operational impact, in the markets served by us or by companies in which we have substantial investments; the effect of material changes in available technology; any disruption of our suppliers' provisioning of critical products or services; significant increases in benefit plan costs or lower investment returns on plan assets; the impact of natural or man-made disasters or existing or future litigation and any resulting financial impact not covered by insurance: technology substitution; an adverse change in the ratings afforded our debt securities by nationally accredited ratings organizations or adverse conditions in the credit markets impacting the cost, including interest rates, and/or availability of financing; any changes in the regulatory environments in which we operate, including any loss of or inability to renew wireless licenses, and the final results of federal and state regulatory proceedings and judicial review of those results; the timing, scope and financial impact of our deployment of fiber-to-the-premises broadband technology; changes in our accounting assumptions that regulatory agencies, including the SEC, may require or that result from changes in the accounting rules or their application, which could result in an impact on earnings; our ability to complete acquisitions and dispositions; our ability to successfully integrate Alltel Corporation into Verizon Wireless' business and achieve anticipated benefits of the

Wireline







acquisition; and the inability to implement our business strategies.

Condensed Consolidated Statements of Income

(dollars in millions, except per share amounts)

| Unaudited | 3 Mos. Ended 3/31/10 | 3 N | Nos. Ended 3/31/09 | % Change |
|---|-------------------------|-----|-----------------------|----------|
| Operating Revenues | \$ 26,913 | \$ | 26,591 | 1.2 |
| Operating Expenses | | | | |
| Cost of services and sales | 10,717 | | 10,308 | 4.0 |
| Selling, general & administrative expense | 7,724 | | 7,561 | 2.2 |
| Depreciation and amortization expense | 4,121 | | 4,028 | 2.3 |
| Total Operating Expenses | 22,562 | | 21,897 | 3.0 |
| Operating Income | 4,351 | | 4,694 | (7.3) |
| Equity in earnings of unconsolidated businesses | 133 | | 128 | 3.9 |
| Other income and (expense), net | 45 | | 53 | (15.1) |
| Interest expense | (680) | | (925) | (26.5) |
| Income Before Provision for Income Taxes | 3,849 | | 3,950 | (2.6) |
| Provision for income taxes | (1,565) | | (740) | * |
| Net Income | \$ 2,284 | \$ | 3,210 | (28.8) |
| Net income attributable to noncontrolling interest | 1,875 | | 1,565 | 19.8 |
| Net income attributable to Verizon | 409 | | 1,645 | (75.1) |
| Net Income | \$ 2,284 | \$ | 3,210 | (28.8) |
| Basic Earnings per Common Share | | | | |
| Net income attributable to Verizon | \$.14 | \$ | .58 | (75.9) |
| Weighted average number of common shares (in millions) | 2,836 | | 2,841 | |
| Diluted Earnings per Common Share ⁽¹⁾ Net income attributable to Verizon | \$.14 | \$ | .58 | (75.9) |
| Weighted average number of common shares — assuming dilution (in millions) | 2,837 | | 2,841 | |

Footnotes:

⁽¹⁾ Diluted Earnings per Share includes the dilutive effect of shares issuable under our stock-based compensation plans, which represents the only potential dilution.

^{*} Not meaningful

Condensed Consolidated Balance Sheets

| | | | (dollars in millions) |
|--|--|--|--|
| Unaudited | 3/31/10 | 12/31/09 | \$ Change |
| Assets | | | |
| Current assets | | | |
| Cash and cash equivalents | \$ 3,037 | \$ 2,009 | \$ 1,028 |
| Short-term investments | 520 | 490 | 30 |
| Accounts receivable, net | 11,969 | 12,573 | (604) |
| Inventories | 1,113 | 1,426 | (313) |
| Prepaid expenses and other | 5,766 | 5,247 | 519 |
| Total current assets | 22,405 | 21,745 | 660 |
| Plant, property and equipment | 231,771 | 229,381 | 2,390 |
| Less accumulated depreciation | 139,937 | 137,052 | 2,885 |
| ' | 91,834 | 92,329 | (495) |
| Investments in unconsolidated businesses | 3,685 | 3,535 | 150 |
| Wireless licenses | 72,256 | 72,067 | 189 |
| Goodwill | 22,472 | 22,472 | _ |
| Other intangible assets, net | 6,510 | 6,764 | (254) |
| Other assets | 8,185 | 8,339 | (154) |
| Total Assets | \$ 227,347 | \$ 227,251 | \$ 96 |
| Current liabilities Debt maturing within one year Accounts payable and accrued liabilities Other Total current liabilities Long-term debt Employee benefit obligations Deferred income taxes Other liabilities | \$ 7,129 14,569 6,365 28,063 54,424 31,770 21,665 6,773 | \$ 7,205 15,223 6,708 29,136 55,051 32,622 19,310 6,765 | \$ (76) (654) (343) (1,073) (627) (852) 2,355 8 |
| Equity | | | |
| Common stock | 297 | 297 | _ |
| Contributed capital | 40,108 | 40,108 | _ |
| Reinvested earnings | 16,658 | 17,592 | (934) |
| Accumulated other comprehensive loss | (11,442) | (11,479) | 37 |
| Common stock in treasury, at cost | (5,277) | (5,000) | (277) |
| Deferred compensation — | | | |
| employee stock ownership plans and other | 118 | 88 | 30 |
| Noncontrolling interest | 44,190 | 42,761 | 1,429 |
| Total equity | 84,652 | 84,367 | 285 |
| Total Liabilities and Equity | \$ 227,347 | \$ 227,251 | \$ 96 |

The unaudited consolidated balance sheets are based on preliminary information.

Condensed Consolidated Statements of Cash Flows

| | | | (dollars in millions) |
|---|-------------------------|-------------------------|-----------------------|
| Unaudited | 3 Mos. Ended 3/31/10 | 3 Mos. Ended 3/31/09 | \$ Change |
| Cash Flows From Operating Activities | | | |
| Net income | \$ 2,284 | \$ 3,210 | \$ (926) |
| Adjustments to reconcile net income to net cash provided by | . , , | | . (* - *) |
| operating activities: | | | |
| Depreciation and amortization expense | 4,121 | 4,028 | 93 |
| Employee retirement benefits | 667 | 502 | 165 |
| Deferred income taxes | 2,389 | 604 | 1,785 |
| Provision for uncollectible accounts | 371 | 358 | 13 |
| Equity in earnings of unconsolidated businesses, | | | |
| net of dividends received | (120) | (117) | (3) |
| Changes in current assets and liabilities, net of effects from | | | |
| acquisition/disposition of businesses | (1,043) | (393) | (650) |
| Other, net | (1,552) | (1,570) | 18 |
| Net cash provided by operating activities | 7,117 | 6,622 | 495 |
| Cash Flows From Investing Activities | | | |
| Capital expenditures (including capitalized software) | (3,456) | (3,707) | 251 |
| Acquisitions of licenses, investments and businesses, net of cash acquired | (274) | (5,118) | 4,844 |
| Net change in short-term investments | (40) | 80 | (120) |
| Other, net | 114 | (14) | 128 |
| Net cash used in investing activities | (3,656) | (8,759) | 5,103 |
| Cash Flows From Financing Activities | | | |
| Proceeds from long-term borrowings | _ | 7,052 | (7,052) |
| Repayments of long-term borrowings and capital lease obligations | (519) | (16,865) | 16,346 |
| Increase (decrease) in short-term obligations, excluding current maturities | (97) | 7,908 | (8,005) |
| Dividends paid | (1,347) | (1,307) | (40) |
| Other, net | (470) | (454) | (16) |
| Net cash used in financing activities | (2,433) | (3,666) | 1,233 |
| Increase (decrease) in cash and cash equivalents | 1,028 | (5,803) | 6,831 |
| Cash and cash equivalents, beginning of period | 2,009 | 9,782 | (7,773) |
| Cash and cash equivalents, end of period | \$ 3,037 | \$ 3,979 | \$ (942) |

Selected Financial and Operating Statistics

| 3/31/10 | 3/31/09 |
|-------------------------|--|
| 60.3% | 62.3% |
| \$ 14.31 | \$ 14.73 |
| | |
| 2,827 | 2,841 |
| 217,100 | 237,255 |
| (dollars in millions, | except per share amounts) |
| 3 Mos. Ended 3/31/10 | 3 Mos. Ended 3/31/09 |
| | 60.3% \$ 14.31 2,827 217,100 (dollars in millions, 3 Mos. Ended |

\$

\$

1,770

1,566

120

3,456

0.475

\$

1,551

2,003

153

3,707

0.460

Footnote:

Domestic Wireless

Cash dividends declared per common share

Wireline

Other

Total

 $^{(1) \ {\}sf Calculations} \ {\sf are} \ {\sf based} \ {\sf on} \ {\sf the} \ {\sf equity} \ {\sf position} \ {\sf attributable} \ {\sf to} \ {\sf Verizon}, \\ {\sf which} \ {\sf excludes} \ {\sf noncontrolling} \ {\sf interests}.$

Verizon Wireless — Selected Financial Results

| ollars | | |
|--------|--|--|
| | | |
| | | |

| Unaudited | 3 Mos. Ended 3/31/10 | 3 Mos. Ended 3/31/09 | % Change |
|---|-------------------------|-------------------------|----------|
| Revenues | | | |
| Service revenues | \$ 13,845 | \$ 13,075 | 5.9 |
| Equipment and other | 1,938 | 2,047 | (5.3) |
| Total Revenues | 15,783 | 15,122 | 4.4 |
| Operating Expenses | | | |
| Cost of services and sales | 4,775 | 4,660 | 2.5 |
| Selling, general & administrative expense | 4,642 | 4,442 | 4.5 |
| Depreciation and amortization expense | 1,812 | 1,749 | 3.6 |
| Total Operating Expenses | 11,229 | 10,851 | 3.5 |
| Operating Income | \$ 4,554 | \$ 4,271 | 6.6 |
| Operating Income Margin | 28.9% | 28.2% | |

Verizon Wireless — Selected Operating Statistics

| | | | (numbers in thousands) |
|------------------|---------|---------|------------------------|
| Unaudited | 3/31/10 | 3/31/09 | % Change |
| Total Customers | 92,801 | 86,552 | 7.2 |
| Retail Customers | 87,811 | 84,095 | 4.4 |

| | | | (numbers in thousands) |
|---|-------------------------|-------------------------|------------------------|
| Unaudited | 3 Mos. Ended 3/31/10 | 3 Mos. Ended 3/31/09 | % Change |
| Total Customer net adds in period ⁽¹⁾ | 1,552 | 14,496 | (89.3) |
| Retail Customer net adds in period ⁽²⁾ | 288 | 14,074 | (98.0) |
| Total churn rate | 1.40% | 1.47% | |
| Retail churn rate | 1.46% | 1.47% | |

Footnotes:

The segment financial results above are adjusted to exclude the effects of other non-operational items as the Company's chief decision maker excludes these items in assessing business unit performance.

Intersegment transactions have not been eliminated.

Certain reclassifications have been made, where appropriate, to reflect comparable operating results.

⁽¹⁾ Includes acquisitions and adjustments of 13,219 and 4 customers in the first quarter of 2009 and 2010, respectively.

⁽²⁾ Includes acquisitions and adjustments of 12,813 and 4 customers in the first quarter of 2009 and 2010, respectively.

Wireline — Selected Financial Results

| 100 | llars | in | mil | lion | 10 |
|-----|-------|----|-----|------|----|
| | | | | | |

| Unaudited | 3 Mos. Ended 3/31/10 | 3 Mos. Ended 3/31/09 | % Change |
|---|-------------------------|-------------------------|----------|
| Wireline Operating Revenues | | | |
| Mass Markets | \$ 4,585 | \$ 4,590 | (0.1) |
| Global Enterprise | 3,993 | 4,050 | (1.4) |
| Global Wholesale | 2,347 | 2,416 | (2.9) |
| Other | 307 | 511 | (39.9) |
| Total Operating Revenues | 11,232 | 11,567 | (2.9) |
| Operating Expenses | | | |
| Cost of services and sales | 6,114 | 5,895 | 3.7 |
| Selling, general & administrative expense | 2,678 | 2,766 | (3.2) |
| Depreciation and amortization expense | 2,268 | 2,215 | 2.4 |
| Total Operating Expenses | 11,060 | 10,876 | 1.7 |
| Operating Income | \$ 172 | \$ 691 | (75.1) |
| Operating Income Margin | 1.5% | 6.0% | |

Wireline — Selected Operating Statistics

(numbers in thousands)

| Unaudited | 3/31/10 | 3/31/09 | % Change |
|--|---------|---------|----------|
| Switched access lines in service | | | |
| Total Residence (includes Primary residence) | 17,871 | 20,285 | (11.9) |
| Primary residence | 15,843 | 17,621 | (10.1) |
| Business | 13,811 | 14,685 | (6.0) |
| Public | 167 | 227 | (26.4) |
| Total | 31,849 | 35,197 | (9.5) |
| Broadband connections | 9,310 | 8,925 | 4.3 |
| FiOS Internet Subscribers | 3,618 | 2,779 | 30.2 |
| FiOS TV Subscribers | 3,029 | 2,217 | 36.6 |

Footnotes:

The segment financial results above are adjusted to exclude the effects of other non-operational items as the Company's chief decision maker excludes these items in assessing business unit performance.

Intersegment transactions have not been eliminated.

Certain reclassifications have been made, where appropriate, to reflect comparable operating results.



Verizon Wireless and Skype Join Forces to Create a Global Mobile Calling Community

Feb 16, 2010 At the 2010 Mobile World Congress in Barcelona, Verizon Wireless and Skype today announced a strategic relationship that will bring Skype to Verizon Wireless smartphones in March. The new Skype mobile™ product enhances Verizon Wireless' smartphones for users who have data plans by offering a new way to call around the globe, while also giving hundreds of millions of Skype users around the world the opportunity to communicate with friends, family and business colleagues in the United States using Verizon Wireless.

Verizon Launches IT Platform to Help Accelerate Adoption of Electronic Health Care Records

Mar 03, 2010 In a significant step toward accelerating the adoption of electronic health records, Verizon Business has launched an information technology platform that enables the digital sharing of physician-dictated patient notes.

The Verizon Medical Data Exchange, launched March 3 at the Healthcare Information and Management Systems Society annual conference in Atlanta, provides a way for medical transcriptionists to share digitized patient notes detailing patients' care and treatment with doctors, hospitals and other health care providers. Until now, the lack of an interoperable, nationally available platform has made it difficult to share these notes, which primarily form the basis of electronic health records.

Verizon Communications Declares Quarterly Dividend

Mar 05, 2010 The Board of Directors of Verizon Communications Inc. (NYSE:VZ) today declared a quarterly dividend of 47.5 cents per outstanding share, unchanged from the previous quarter. The dividend is payable on May 3, 2010, to Verizon Communications shareowners of record at the close of business on April 9, 2010.

Verizon has approximately 2.5 million shareowners and approximately 2.8 billion shares of common stock outstanding. The company made \$5.3 billion in dividend payments in 2009.

Verizon, Juniper, NEC and Finisar Raise the Bar With Next-Generation 100G Field Trial

Mar 08, 2010 Verizon, Juniper Networks, NEC Corporation of America, and Finisar Corp. announced the successful completion of the first real traffic 100 gigabits per second (100G) optical fiber transmission field trial applying standards-based optics end-to-end and using the latest in 100G native router interfaces.

Verizon to Dual List Its Stock on NASDAQ and NYSE

Mar 12, 2010 Verizon Communications Inc. announced that it will dual list its common stock on the NASDAQ Global Select Market, effective with the start of trading on March 12. Verizon stock will continue to trade under the ticker symbol "VZ," and beginning on March 12 it will be listed on both the New York Stock Exchange, where it is currently listed, and on NASDAQ.

Verizon and IBM Launch Private Cloud-Based Managed Data Protection Solution

Mar 31, 2010 With businesses looking more closely than ever at the economics of cloud computing, Verizon and IBM have expanded their relationship to deliver Managed Data Vault — a new private cloud service that provides secure, quick and reliable daily backups, and fast recovery of enterprise information.

Available from both companies, the new solution is designed to automatically transfer data from a client location to a specially designed off-site data center via Verizon's secure high-speed private network. With Managed Data Vault, businesses can realize off-site data protection at on-site speeds while taking advantage of usage-based utility to meet data growth without limits.

Verizon CEO Says America Has a Leadership Role in Advancing the Next Era of Global Internet-Driven Growth

Apr 06, 2010 Arguing against the conventional wisdom that America lags in wireless and broadband, Ivan Seidenberg, Verizon's chairman and CEO, said that the country stacks up well in today's global market in terms of choice, usage and quality of broadband networks.

Seidenberg answered questions during a session at the Council on Foreign Relations, here, and in an advance statement he observed that "the center of gravity when it comes to innovation has shifted decisively to the U.S." He expressed optimism about America's capacity to lead the next era of global, Internet-driven economic growth and development.

investor.verizon.com







Verizon Reports Strong Wireless Customer and Data Growth in 4Q; Delivers Higher Operating Cash Flows

Review 4Q 2009 Financials

-) Earnings Webcast
- Presentation (PDF, 257 KB)
- Quarterly Bulletin (PDF, 1.17 MB)
- Supplemental Schedule (Excel, 97 KB)
- Non-GAAP Reconciliation (Excel, 91 KB)
- > 2007-4Q 2009 Financials (pre-Alltel) (Excel, 2.27 MB)
- Historical Pro Forma <u>Financials</u> for the Alltel acquisition (Excel, 79 KB)

Site Tools

Includes the Telecom Glossary and the download tools you'll need to view all investor documents.

News Releases

Tuesday, April 06, 2010

> Verizon CEO Says America Has a Leadership Role in Advancing the Next Era of Global Internet-Driven Growth

Wednesday, March 31, 2010

> Verizon and IBM Launch Private Cloud-Based Managed Data Protection Solution

Friday, March 12, 2010

> Verizon to Dual List Its Stock on NASDAQ and NYSE

Tuesday, March 09, 2010

Webcasts

Monday, March 08, 2010

> Credit Suisse Global Media & Communications Convergence Conference Call Webcast

Tuesday, January 26, 2010

> Fourth Quarter Earnings Conference Call Webcast

Friday, January 15, 2010

> Wireless Growth Strategies Call Webcast

Wednesday, January 06, 2010

> Citi 20th Annual Global Media and

Webcast Archives >

Investor Quarterly is a publication of the Investor Relations staff.

Ronald Lataille, Senior Vice President 908.559.1855 ronald.h.lataille@verizon.com

Nancy Heuring, Executive Director 908.559.6455 n.heuring@verizon.com Kevin Tarrant, Executive Director 908.559.6029 kevin.r.tarrant@verizon.com

News Release Archives >

John Adams, Manager 908.559.6033 john.d.adams@verizon.com

Written correspondence should be directed to:

Verizon Communications Investor Relations One Verizon Way Basking Ridge, NJ 07920

Voice Mailbox

Office Fax

212.395.1525 908.630.2651

verizon.com/investor