

Condensed Consolidated Statements of Income

(dollars in millions, except per share amounts)

Unaudited	3 Mos. Ended 9/30/24	3 Mos. Ended 9/30/23	%	9 Mos. Ended 9/30/24	9 Mos. Ended 9/30/23	%
			Change			Change
Operating Revenues						
Service revenues and other	\$ 27,987	\$ 27,523	1.7	\$ 83,405	\$ 81,994	1.7
Wireless equipment revenues	5,343	5,813	(8.1)	15,702	16,850	(6.8)
Total Operating Revenues	33,330	33,336	—	99,107	98,844	0.3
Operating Expenses						
Cost of services	7,193	7,084	1.5	21,064	21,148	(0.4)
Cost of wireless equipment	6,047	6,353	(4.8)	17,519	18,557	(5.6)
Selling, general and administrative expense	9,706	7,995	21.4	25,873	23,754	8.9
Depreciation and amortization expense	4,458	4,431	0.6	13,386	13,108	2.1
Total Operating Expenses	27,404	25,863	6.0	77,842	76,567	1.7
Operating Income	5,926	7,473	(20.7)	21,265	22,277	(4.5)
Equity in losses of unconsolidated businesses	(24)	(18)	33.3	(47)	(42)	11.9
Other income, net	72	170	(57.6)	198	494	(59.9)
Interest expense	(1,672)	(1,433)	16.7	(5,005)	(3,925)	27.5
Income Before Provision For Income Taxes	4,302	6,192	(30.5)	16,411	18,804	(12.7)
Provision for income taxes	(891)	(1,308)	(31.9)	(3,576)	(4,136)	(13.5)
Net Income	\$ 3,411	\$ 4,884	(30.2)	\$ 12,835	\$ 14,668	(12.5)
Net income attributable to noncontrolling interests	\$ 105	\$ 122	(13.9)	\$ 334	\$ 349	(4.3)
Net income attributable to Verizon	3,306	4,762	(30.6)	12,501	14,319	(12.7)
Net Income	\$ 3,411	\$ 4,884	(30.2)	\$ 12,835	\$ 14,668	(12.5)
Basic Earnings Per Common Share						
Net income attributable to Verizon	\$ 0.78	\$ 1.13	(31.0)	\$ 2.96	\$ 3.40	(12.9)
<i>Weighted-average shares outstanding (in millions)</i>	4,220	4,213		4,217	4,209	
Diluted Earnings Per Common Share⁽¹⁾						
Net income attributable to Verizon	\$ 0.78	\$ 1.13	(31.0)	\$ 2.96	\$ 3.40	(12.9)
<i>Weighted-average shares outstanding (in millions)</i>	4,225	4,216		4,221	4,214	

Footnotes:

- (1) Diluted Earnings per Common Share includes the dilutive effect of shares issuable under our stock-based compensation plans, which represents the only potential dilution.

Condensed Consolidated Balance Sheets

(dollars in millions)

Unaudited	9/30/24	12/31/23	\$ Change
Assets			
Current assets			
Cash and cash equivalents	\$ 4,987	\$ 2,065	\$ 2,922
Accounts receivable	27,040	26,102	938
Less Allowance for credit losses	1,086	1,017	69
Accounts receivable, net	25,954	25,085	869
Inventories	2,523	2,057	466
Prepaid expenses and other	7,177	7,607	(430)
Total current assets	40,641	36,814	3,827
Property, plant and equipment			
Property, plant and equipment	327,555	320,108	7,447
Less Accumulated depreciation	220,027	211,798	8,229
Property, plant and equipment, net	107,528	108,310	(782)
Investments in unconsolidated businesses	867	953	(86)
Wireless licenses	156,481	155,667	814
Goodwill	22,844	22,843	1
Other intangible assets, net	10,674	11,057	(383)
Operating lease right-of-use assets	23,613	24,726	(1,113)
Other assets	18,516	19,885	(1,369)
Total assets	\$ 381,164	\$ 380,255	\$ 909
Liabilities and Equity			
Current liabilities			
Debt maturing within one year	\$ 21,763	\$ 12,973	\$ 8,790
Accounts payable and accrued liabilities	22,222	23,453	(1,231)
Current operating lease liabilities	4,312	4,266	46
Other current liabilities	13,519	12,531	988
Total current liabilities	61,816	53,223	8,593
Long-term debt			
Long-term debt	128,878	137,701	(8,823)
Employee benefit obligations	12,744	13,189	(445)
Deferred income taxes	45,865	45,781	84
Non-current operating lease liabilities	19,247	20,002	(755)
Other liabilities	14,946	16,560	(1,614)
Total long-term liabilities	221,680	233,233	(11,553)
Equity			
Common stock	429	429	—
Additional paid in capital	13,479	13,631	(152)
Retained earnings	86,958	82,915	4,043
Accumulated other comprehensive loss	(1,665)	(1,380)	(285)
Common stock in treasury, at cost	(3,585)	(3,821)	236
Deferred compensation – employee stock ownership plans and other	710	656	54
Noncontrolling interests	1,342	1,369	(27)
Total equity	97,668	93,799	3,869
Total liabilities and equity	\$ 381,164	\$ 380,255	\$ 909

Consolidated - Selected Financial and Operating Statistics

(dollars in millions, except per share amounts)

Unaudited	9/30/24	12/31/23
Total debt	\$ 150,641	\$ 150,674
Unsecured debt	\$ 126,369	\$ 128,491
Net unsecured debt ⁽¹⁾	\$ 121,382	\$ 126,426
Unsecured debt / Consolidated Net Income (LTM)	12.3x	10.6x
Net unsecured debt / Consolidated Adjusted EBITDA ⁽¹⁾⁽²⁾	2.5x	2.6x
Common shares outstanding end of period (in millions)	4,210	4,204
Total employees ('000) ⁽³⁾	101.2	105.4
Quarterly cash dividends declared per common share	\$ 0.6775	\$ 0.6650

Footnotes:

- (1) Non-GAAP financial measure.
- (2) Consolidated Adjusted EBITDA excludes the effects of non-operational items and special items.
- (3) Number of employees on a full-time equivalent basis.

Condensed Consolidated Statements of Cash Flows

(dollars in millions)

Unaudited	9 Mos. Ended 9/30/24	9 Mos. Ended 9/30/23	\$ Change
Cash Flows from Operating Activities			
Net Income	\$ 12,835	\$ 14,668	\$ (1,833)
Adjustments to reconcile net income to net cash provided by operating activities:			
Depreciation and amortization expense	13,386	13,108	278
Employee retirement benefits	469	161	308
Deferred income taxes	247	822	(575)
Provision for expected credit losses	1,623	1,596	27
Equity in losses of unconsolidated businesses, inclusive of dividends received	62	69	(7)
Changes in current assets and liabilities, net of effects from acquisition/disposition of businesses	(2,609)	972	(3,581)
Other, net	467	(2,598)	3,065
Net cash provided by operating activities	<u>26,480</u>	<u>28,798</u>	<u>(2,318)</u>
Cash Flows from Investing Activities			
Capital expenditures (including capitalized software)	(12,019)	(14,164)	2,145
Acquisitions of wireless licenses	(768)	(1,859)	1,091
Collateral receipts (payments) related to derivative contracts, net	(332)	162	(494)
Other, net	6	253	(247)
Net cash used in investing activities	<u>(13,113)</u>	<u>(15,608)</u>	<u>2,495</u>
Cash Flows from Financing Activities			
Proceeds from long-term borrowings	3,142	1,999	1,143
Proceeds from asset-backed long-term borrowings	8,229	4,656	3,573
Net proceeds from short-term commercial paper	—	333	(333)
Repayments of long-term borrowings and finance lease obligations	(6,623)	(5,568)	(1,055)
Repayments of asset-backed long-term borrowings	(6,158)	(3,729)	(2,429)
Dividends paid	(8,399)	(8,231)	(168)
Other, net	(1,668)	(1,101)	(567)
Net cash used in financing activities	<u>(11,477)</u>	<u>(11,641)</u>	<u>164</u>
Increase in cash, cash equivalents and restricted cash	1,890	1,549	341
Cash, cash equivalents and restricted cash, beginning of period	3,497	4,111	(614)
Cash, cash equivalents and restricted cash, end of period	<u>\$ 5,387</u>	<u>\$ 5,660</u>	<u>\$ (273)</u>

Consumer - Selected Financial Results

(dollars in millions)

Unaudited	3 Mos. Ended 9/30/24	3 Mos. Ended 9/30/23	% Change	9 Mos. Ended 9/30/24	9 Mos. Ended 9/30/23	% Change
Operating Revenues						
Service	\$ 19,260	\$ 18,850	2.2	\$ 57,466	\$ 55,947	2.7
Wireless equipment	4,478	4,902	(8.6)	13,111	14,210	(7.7)
Other	1,622	1,505	7.8	4,767	4,515	5.6
Total Operating Revenues	25,360	25,257	0.4	75,344	74,672	0.9
Operating Expenses						
Cost of services	4,567	4,419	3.3	13,554	13,218	2.5
Cost of wireless equipment	4,850	5,133	(5.5)	14,032	14,950	(6.1)
Selling, general and administrative expense	4,928	4,886	0.9	15,064	14,795	1.8
Depreciation and amortization expense	3,411	3,272	4.2	10,114	9,733	3.9
Total Operating Expenses	17,756	17,710	0.3	52,764	52,696	0.1
Operating Income	\$ 7,604	\$ 7,547	0.8	\$ 22,580	\$ 21,976	2.7
Operating Income Margin	30.0 %	29.9 %		30.0 %	29.4 %	
Segment EBITDA⁽¹⁾	\$ 11,015	\$ 10,819	1.8	\$ 32,694	\$ 31,709	3.1
Segment EBITDA Margin⁽¹⁾	43.4 %	42.8 %		43.4 %	42.5 %	

Footnotes:

(1) Non-GAAP financial measure.

The segment financial results and metrics above exclude the effects of special items (other than the effects of acquisition-related intangible asset amortization), which the Company's chief operating decision maker does not consider in assessing segment performance.

Certain intersegment transactions with corporate entities have not been eliminated.

Consumer - Selected Operating Statistics

Unaudited	9/30/24	9/30/23	% Change
Connections ('000):			
Wireless retail postpaid	94,005	92,704	1.4
Wireless retail prepaid	20,206	21,420	(5.7)
Total wireless retail	114,211	114,124	0.1
Wireless retail prepaid excl. SafeLink	18,780	19,123	(1.8)
Wireless retail postpaid phone	74,624	74,407	0.3
Fios video	2,744	3,013	(8.9)
Fios internet	7,088	6,923	2.4
Fixed wireless access (FWA) broadband	2,498	1,641	52.2
Wireline broadband	7,264	7,151	1.6
Total broadband	9,762	8,792	11.0

Unaudited	3 Mos. Ended 9/30/24	3 Mos. Ended 9/30/23	% Change	9 Mos. Ended 9/30/24	9 Mos. Ended 9/30/23	% Change
Gross Additions ('000):						
Wireless retail postpaid	3,088	3,152	(2.0)	8,972	9,290	(3.4)
Wireless retail postpaid phone	1,952	1,843	5.9	5,420	5,037	7.6
Net Additions Detail ('000):						
Wireless retail postpaid	68	251	(72.9)	215	876	(75.5)
Wireless retail prepaid	(69)	(207)	66.7	(909)	(862)	(5.5)
Total wireless retail	(1)	44	*	(694)	14	*
Wireless retail prepaid excl. SafeLink	80	(221)	*	(63)	(815)	92.3
Wireless retail postpaid phone	81	(51)	*	(85)	(450)	81.1
Fios video	(74)	(78)	5.1	(207)	(221)	6.3
Fios internet	39	69	(43.5)	112	183	(38.8)
FWA broadband	209	251	(16.7)	630	758	(16.9)
Wireline broadband	26	53	(50.9)	75	135	(44.4)
Total broadband	235	304	(22.7)	705	893	(21.1)

Churn Rate:					
Wireless retail postpaid	1.07 %	1.04 %		1.04 %	1.01 %
Wireless retail postpaid phone	0.84 %	0.85 %		0.82 %	0.82 %
Wireless retail prepaid	4.08 %	4.39 %		4.28 %	4.31 %
Wireless retail prepaid excl. SafeLink	3.72 %	3.85 %		3.64 %	3.76 %
Wireless retail	1.61 %	1.68 %		1.62 %	1.65 %

Revenue Statistics (in millions):										
Wireless service revenue	\$	16,377	\$	15,963	2.6	\$	48,853	\$	47,324	3.2
Fios revenue	\$	2,916	\$	2,897	0.7	\$	8,708	\$	8,672	0.4

Consumer - Selected Operating Statistics (continued)

Unaudited	3 Mos. Ended 9/30/24	3 Mos. Ended 9/30/23	% Change	9 Mos. Ended 9/30/24	9 Mos. Ended 9/30/23	% Change
Other Wireless Statistics:						
Wireless retail postpaid ARPA ⁽¹⁾	\$ 139.06	\$ 133.47	4.2	\$ 137.75	\$ 131.79	4.5
Wireless retail postpaid upgrade rate	3.2 %	3.6 %				
Wireless retail postpaid accounts ('000) ⁽²⁾				32,719	32,938	(0.7)
Wireless retail postpaid connections per account ⁽²⁾				2.87	2.81	2.1
Wireless retail prepaid ARPU ⁽³⁾	\$ 30.70	\$ 31.87	(3.7)	\$ 30.93	\$ 31.32	(1.2)
Wireless retail prepaid ARPU ⁽³⁾ excl. SafeLink	\$ 32.41	\$ 33.13	(2.2)	\$ 32.38	\$ 32.72	(1.0)

Footnotes:

(1) Wireless retail postpaid ARPA - average service revenue per account from retail postpaid accounts.

(2) Statistics presented as of end of period.

(3) Wireless retail prepaid ARPU - average service revenue per unit from retail prepaid connections.

Where applicable, the operating results reflect certain adjustments, including those related to the 3G network shutdowns, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures.

Certain intersegment transactions with corporate entities have not been eliminated.

* Not meaningful

Business - Selected Financial Results

(dollars in millions)

Unaudited	3 Mos. Ended 9/30/24	3 Mos. Ended 9/30/23	% Change	9 Mos. Ended 9/30/24	9 Mos. Ended 9/30/23	% Change
Operating Revenues						
Enterprise and Public Sector	\$ 3,538	\$ 3,787	(6.6)	\$ 10,670	\$ 11,358	(6.1)
Business Markets and Other	3,263	3,184	2.5	9,661	9,397	2.8
Wholesale	550	556	(1.1)	1,696	1,749	(3.0)
Total Operating Revenues	7,351	7,527	(2.3)	22,027	22,504	(2.1)
Operating Expenses						
Cost of services	2,440	2,536	(3.8)	7,327	7,661	(4.4)
Cost of wireless equipment	1,197	1,220	(1.9)	3,487	3,606	(3.3)
Selling, general and administrative expense	2,109	2,105	0.2	6,503	6,290	3.4
Depreciation and amortization expense	1,040	1,127	(7.7)	3,246	3,324	(2.3)
Total Operating Expenses	6,786	6,988	(2.9)	20,563	20,881	(1.5)
Operating Income	\$ 565	\$ 539	4.8	\$ 1,464	\$ 1,623	(9.8)
Operating Income Margin	7.7 %	7.2 %		6.6 %	7.2 %	
Segment EBITDA⁽¹⁾	\$ 1,605	\$ 1,666	(3.7)	\$ 4,710	\$ 4,947	(4.8)
Segment EBITDA Margin⁽¹⁾	21.8 %	22.1 %		21.4 %	22.0 %	

Footnotes:

(1) Non-GAAP financial measure.

The segment financial results and metrics above exclude the effects of special items (other than the effects of acquisition-related intangible asset amortization), which the Company's chief operating decision maker does not consider in assessing segment performance.

Certain intersegment transactions with corporate entities have not been eliminated.

Business - Selected Operating Statistics

Unaudited			9/30/24	9/30/23	% Change	
Connections ('000):						
Wireless retail postpaid			30,532	29,455	3.7	
Wireless retail postpaid phone			18,649	18,019	3.5	
Fios video			56	63	(11.1)	
Fios internet			397	383	3.7	
FWA broadband			1,698	1,038	63.6	
Wireline broadband			459	461	(0.4)	
Total broadband			2,157	1,499	43.9	
Unaudited	3 Mos. Ended 9/30/24	3 Mos. Ended 9/30/23	% Change	9 Mos. Ended 9/30/24	9 Mos. Ended 9/30/23	% Change
Gross Additions ('000):						
Wireless retail postpaid	1,601	1,618	(1.1)	4,711	4,815	(2.2)
Wireless retail postpaid phone	784	761	3.0	2,249	2,251	(0.1)
Net Additions Detail ('000):						
Wireless retail postpaid	281	330	(14.8)	727	950	(23.5)
Wireless retail postpaid phone	158	151	4.6	404	431	(6.3)
Fios video	(2)	(1)	*	(5)	(4)	(25.0)
Fios internet	4	3	33.3	12	10	20.0
FWA broadband	154	133	15.8	465	403	15.4
Wireline broadband	—	(3)	*	(1)	(7)	85.7
Total broadband	154	130	18.5	464	396	17.2
Churn Rate:						
Wireless retail postpaid	1.45 %	1.47 %		1.47 %	1.48 %	
Wireless retail postpaid phone	1.12 %	1.14 %		1.12 %	1.13 %	
Revenue Statistics (in millions):						
Wireless service revenue	\$ 3,466	\$ 3,367	2.9	\$ 10,276	\$ 10,008	2.7
Fios revenue	\$ 314	\$ 308	1.9	\$ 938	\$ 923	1.6
Other Operating Statistics:						
Wireless retail postpaid upgrade rate	2.5 %	2.9 %				

Footnotes:

Where applicable, the operating results reflect certain adjustments, including those related to the 3G network shutdowns, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures.

Certain intersegment transactions with corporate entities have not been eliminated.

* Not meaningful

Supplemental Information - Total Wireless Operating and Financial Statistics

The following supplemental schedule contains certain financial and operating metrics which reflect an aggregation of our Consumer and Business segments' wireless results.

Unaudited				9/30/24	9/30/23	% Change
Connections ('000)						
Retail postpaid				124,537	122,159	1.9
Retail prepaid				20,206	21,420	(5.7)
Total retail				144,743	143,579	0.8
Retail prepaid excl. SafeLink				18,780	19,123	(1.8)
Retail postpaid phone				93,273	92,426	0.9
Unaudited	3 Mos. Ended 9/30/24	3 Mos. Ended 9/30/23	% Change	9 Mos. Ended 9/30/24	9 Mos. Ended 9/30/23	% Change
Net Additions Detail ('000)						
Retail postpaid phone	239	100	*	319	(19)	*
Retail postpaid	349	581	(39.9)	942	1,826	(48.4)
Retail prepaid	(69)	(207)	66.7	(909)	(862)	(5.5)
Total retail	280	374	(25.1)	33	964	(96.6)
Retail prepaid excl. SafeLink	80	(221)	*	(63)	(815)	92.3
Account Statistics						
Retail postpaid accounts ('000) ⁽¹⁾				34,746	34,855	(0.3)
Retail postpaid connections per account ⁽¹⁾				3.58	3.50	2.3
Retail postpaid ARPA ⁽²⁾	\$ 162.05	\$ 156.13	3.8	\$ 160.50	\$ 154.30	4.0
Retail prepaid ARPU ⁽³⁾	\$ 30.70	\$ 31.87	(3.7)	\$ 30.93	\$ 31.32	(1.2)
Retail prepaid ARPU ⁽³⁾ excl. SafeLink	\$ 32.41	\$ 33.13	(2.2)	\$ 32.38	\$ 32.72	(1.0)
Churn Detail						
Retail postpaid phone	0.89 %	0.90 %		0.88 %	0.88 %	
Retail postpaid	1.16 %	1.15 %		1.14 %	1.12 %	
Retail prepaid	4.08 %	4.39 %		4.28 %	4.31 %	
Retail prepaid excl. SafeLink	3.72 %	3.85 %		3.64 %	3.76 %	
Retail	1.57 %	1.63 %		1.59 %	1.61 %	
Retail Postpaid Connection Statistics						
Upgrade rate	3.0 %	3.4 %				
Revenue Statistics (in millions)⁽⁴⁾						
FWA revenue	\$ 562	\$ 347	62.0	\$ 1,528	\$ 899	70.0
Wireless service	\$ 19,843	\$ 19,330	2.7	\$ 59,129	\$ 57,332	3.1
Wireless equipment	5,343	5,813	(8.1)	15,702	16,850	(6.8)
Wireless other	1,662	1,507	10.3	4,847	4,508	7.5
Total Wireless	\$ 26,848	\$ 26,650	0.7	\$ 79,678	\$ 78,690	1.3

Footnotes:

(1) Statistics presented as of end of period.

(2) Wireless retail postpaid ARPA - average service revenue per account from retail postpaid accounts.

(3) Wireless retail prepaid ARPU - average service revenue per unit from retail prepaid connections.

(4) Intersegment transactions between Consumer or Business segment with corporate entities have not been eliminated.

Where applicable, the operating results reflect certain adjustments, including those related to the 3G network shutdowns, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures.

* Not meaningful