

Condensed Consolidated Statements of Income

(dollars in millions, except per share amounts)

Unaudited	3 Mos. Ended 3/31/24	3 Mos. Ended 3/31/23	% Change
Operating Revenues			
Service revenues and other	\$ 27,620	\$ 27,152	1.7
Wireless equipment revenues	5,361	5,760	(6.9)
Total Operating Revenues	32,981	32,912	0.2
Operating Expenses			
Cost of services	6,967	7,078	(1.6)
Cost of wireless equipment	5,905	6,426	(8.1)
Selling, general and administrative expense	8,143	7,506	8.5
Depreciation and amortization expense	4,445	4,318	2.9
Total Operating Expenses	25,460	25,328	0.5
Operating Income	7,521	7,584	(0.8)
Equity in earnings (losses) of unconsolidated businesses	(9)	9	*
Other income, net	198	114	73.7
Interest expense	(1,635)	(1,207)	35.5
Income Before Provision For Income Taxes	6,075	6,500	(6.5)
Provision for income taxes	(1,353)	(1,482)	(8.7)
Net Income	\$ 4,722	\$ 5,018	(5.9)
Net income attributable to noncontrolling interests	\$ 120	\$ 109	10.1
Net income attributable to Verizon	4,602	4,909	(6.3)
Net Income	\$ 4,722	\$ 5,018	(5.9)
Basic Earnings Per Common Share			
Net income attributable to Verizon	\$ 1.09	\$ 1.17	(6.8)
<i>Weighted-average shares outstanding (in millions)</i>	4,215	4,207	
Diluted Earnings Per Common Share⁽¹⁾			
Net income attributable to Verizon	\$ 1.09	\$ 1.17	(6.8)
<i>Weighted-average shares outstanding (in millions)</i>	4,219	4,211	

Footnotes:

(1) Diluted Earnings per Common Share includes the dilutive effect of shares issuable under our stock-based compensation plans, which represents the only potential dilution.

* Not meaningful

Condensed Consolidated Balance Sheets

(dollars in millions)

Unaudited	3/31/24	12/31/23	\$ Change
Assets			
Current assets			
Cash and cash equivalents	\$ 2,365	\$ 2,065	\$ 300
Accounts receivable	26,380	26,102	278
Less Allowance for credit losses	1,061	1,017	44
Accounts receivable, net	25,319	25,085	234
Inventories	2,076	2,057	19
Prepaid expenses and other	8,197	7,607	590
Total current assets	37,957	36,814	1,143
Property, plant and equipment	322,266	320,108	2,158
Less Accumulated depreciation	214,403	211,798	2,605
Property, plant and equipment, net	107,863	108,310	(447)
Investments in unconsolidated businesses	941	953	(12)
Wireless licenses	156,111	155,667	444
Goodwill	22,842	22,843	(1)
Other intangible assets, net	10,835	11,057	(222)
Operating lease right-of-use assets	24,351	24,726	(375)
Other assets	19,258	19,885	(627)
Total assets	\$ 380,158	\$ 380,255	\$ (97)
Liabilities and Equity			
Current liabilities			
Debt maturing within one year	\$ 15,594	\$ 12,973	\$ 2,621
Accounts payable and accrued liabilities	20,139	23,453	(3,314)
Current operating lease liabilities	4,282	4,266	16
Other current liabilities	13,616	12,531	1,085
Total current liabilities	53,631	53,223	408
Long-term debt	136,104	137,701	(1,597)
Employee benefit obligations	12,805	13,189	(384)
Deferred income taxes	45,980	45,781	199
Non-current operating lease liabilities	19,654	20,002	(348)
Other liabilities	16,258	16,560	(302)
Total long-term liabilities	230,801	233,233	(2,432)
Equity			
Common stock	429	429	—
Additional paid in capital	13,571	13,631	(60)
Retained earnings	84,714	82,915	1,799
Accumulated other comprehensive loss	(1,199)	(1,380)	181
Common stock in treasury, at cost	(3,602)	(3,821)	219
Deferred compensation – employee stock ownership plans and other	421	656	(235)
Noncontrolling interests	1,392	1,369	23
Total equity	95,726	93,799	1,927
Total liabilities and equity	\$ 380,158	\$ 380,255	\$ (97)

Consolidated - Selected Financial and Operating Statistics

(dollars in millions, except per share amounts)

Unaudited	3/31/24	12/31/23
Total debt	\$ 151,698	\$ 150,674
Unsecured debt	\$ 128,408	\$ 128,491
Net unsecured debt ⁽¹⁾	\$ 126,043	\$ 126,426
Unsecured debt / Consolidated Net Income (LTM)	10.9x	10.6x
Net unsecured debt / Consolidated Adjusted EBITDA ⁽¹⁾⁽²⁾	2.6x	2.6x
Common shares outstanding end of period (in millions)	4,209	4,204
Total employees ('000) ⁽³⁾	104.4	105.4
Quarterly cash dividends declared per common share	\$ 0.6650	\$ 0.6650

Footnotes:

- (1) Non-GAAP financial measure.
- (2) Consolidated Adjusted EBITDA excludes the effects of non-operational items and special items.
- (3) Number of employees on a full-time equivalent basis.

Condensed Consolidated Statements of Cash Flows

(dollars in millions)

Unaudited	3 Mos. Ended 3/31/24	3 Mos. Ended 3/31/23	\$ Change
Cash Flows from Operating Activities			
Net Income	\$ 4,722	\$ 5,018	\$ (296)
Adjustments to reconcile net income to net cash provided by operating activities:			
Depreciation and amortization expense	4,445	4,318	127
Employee retirement benefits	62	54	8
Deferred income taxes	141	331	(190)
Provision for expected credit losses	567	530	37
Equity in losses of unconsolidated businesses, net of dividends received	14	10	4
Changes in current assets and liabilities, net of effects from acquisition/disposition of businesses	(2,531)	(774)	(1,757)
Other, net	(336)	(1,198)	862
Net cash provided by operating activities	<u>7,084</u>	<u>8,289</u>	<u>(1,205)</u>
Cash Flows from Investing Activities			
Capital expenditures (including capitalized software)	(4,376)	(5,958)	1,582
Acquisitions of wireless licenses	(449)	(598)	149
Collateral receipts (payments) related to derivative contracts, net	(432)	367	(799)
Other, net	12	79	(67)
Net cash used in investing activities	<u>(5,245)</u>	<u>(6,110)</u>	<u>865</u>
Cash Flows from Financing Activities			
Proceeds from long-term borrowings	3,110	504	2,606
Proceeds from asset-backed long-term borrowings	2,510	1,754	756
Net proceeds from short-term commercial paper	2,347	342	2,005
Repayments of long-term borrowings and finance lease obligations	(4,508)	(1,325)	(3,183)
Repayments of asset-backed long-term borrowings	(1,408)	(931)	(477)
Dividends paid	(2,796)	(2,744)	(52)
Other, net	(683)	17	(700)
Net cash used in financing activities	<u>(1,428)</u>	<u>(2,383)</u>	<u>955</u>
Increase (decrease) in cash, cash equivalents and restricted cash	411	(204)	615
Cash, cash equivalents and restricted cash, beginning of period	3,497	4,111	(614)
Cash, cash equivalents and restricted cash, end of period	<u>\$ 3,908</u>	<u>\$ 3,907</u>	<u>\$ 1</u>

Consumer - Selected Financial Results

(dollars in millions)

Unaudited	3 Mos. Ended 3/31/24	3 Mos. Ended 3/31/23	% Change
Operating Revenues			
Service	\$ 18,998	\$ 18,456	2.9
Wireless equipment	4,490	4,878	(8.0)
Other	1,569	1,523	3.0
Total Operating Revenues	25,057	24,857	0.8
Operating Expenses			
Cost of services	4,537	4,432	2.4
Cost of wireless equipment	4,750	5,191	(8.5)
Selling, general and administrative expense	5,089	4,921	3.4
Depreciation and amortization expense	3,309	3,214	3.0
Total Operating Expenses	17,685	17,758	(0.4)
Operating Income	\$ 7,372	\$ 7,099	3.8
Operating Income Margin	29.4 %	28.6 %	
Segment EBITDA⁽¹⁾	\$ 10,681	\$ 10,313	3.6
Segment EBITDA Margin⁽¹⁾	42.6 %	41.5 %	

Footnotes:

(1) Non-GAAP financial measure.

The segment financial results and metrics above exclude the effects of special items (other than the effects of acquisition-related intangible asset amortization), which the Company's chief operating decision maker does not consider in assessing segment performance.

Certain intersegment transactions with corporate entities have not been eliminated.

Consumer - Selected Operating Statistics

Unaudited	3/31/24	3/31/23	% Change
Connections ('000):			
Wireless retail postpaid	93,905	92,192	1.9
Wireless retail prepaid	20,904	22,331	(6.4)
Total wireless retail	114,809	114,523	0.2
Wireless retail prepaid excl. SafeLink	18,717	19,758	(5.3)
Wireless retail postpaid phone	74,561	74,611	(0.1)
Fios video	2,883	3,160	(8.8)
Fios internet	7,025	6,803	3.3
Fixed wireless access (FWA) broadband	2,070	1,140	81.6
Wireline broadband	7,227	7,062	2.3
Total broadband	9,297	8,202	13.4
Gross Additions ('000):			
Wireless retail postpaid	2,983	3,210	(7.1)
Wireless retail postpaid phone	1,710	1,624	5.3
Net Additions Detail ('000):			
Wireless retail postpaid	75	321	(76.6)
Wireless retail prepaid	(216)	(351)	38.5
Total wireless retail	(141)	(30)	*
Wireless retail prepaid excl. SafeLink	(131)	(277)	52.7
Wireless retail postpaid phone	(158)	(263)	39.9
Fios video	(68)	(74)	8.1
Fios internet	49	63	(22.2)
FWA broadband	203	256	(20.7)
Wireline broadband	36	46	(21.7)
Total broadband	239	302	(20.9)
Churn Rate:			
Wireless retail postpaid	1.03 %	1.05 %	
Wireless retail postpaid phone	0.83 %	0.84 %	
Wireless retail prepaid	4.26 %	4.31 %	
Wireless retail prepaid excl. SafeLink	3.61 %	3.72 %	
Wireless retail	1.62 %	1.69 %	
Revenue Statistics (in millions):			
Wireless service revenue	\$ 16,134	\$ 15,599	3.4
Fios revenue	\$ 2,896	\$ 2,889	0.2

Consumer - Selected Operating Statistics (continued)

Unaudited	3 Mos. Ended 3/31/24	3 Mos. Ended 3/31/23	% Change
Other Wireless Statistics:			
Wireless retail postpaid ARPA ⁽¹⁾	\$ 135.75	\$ 130.06	4.4
Wireless retail postpaid upgrade rate	3.1 %	4.0 %	
Wireless retail postpaid accounts ('000) ⁽²⁾	32,876	33,034	(0.5)
Wireless retail postpaid connections per account ⁽²⁾	2.86	2.79	2.5
Wireless retail prepaid ARPU ⁽³⁾	\$ 31.17	\$ 30.71	1.5
Wireless retail prepaid ARPU ⁽³⁾ excl. SafeLink	\$ 32.26	\$ 32.15	0.3

Footnotes:

(1) Wireless retail postpaid ARPA - average service revenue per account from retail postpaid accounts.

(2) Statistics presented as of end of period.

(3) Wireless retail prepaid ARPU - average service revenue per unit from retail prepaid connections.

Where applicable, the operating results reflect certain adjustments, including those related to the 3G network shutdowns, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures.

Certain intersegment transactions with corporate entities have not been eliminated.

* Not meaningful

Business - Selected Financial Results

(dollars in millions)

Unaudited	3 Mos. Ended 3/31/24	3 Mos. Ended 3/31/23	% Change
Operating Revenues			
Enterprise and Public Sector	\$ 3,587	\$ 3,787	(5.3)
Business Markets and Other	3,195	3,104	2.9
Wholesale	594	603	(1.5)
Total Operating Revenues	7,376	7,494	(1.6)
Operating Expenses			
Cost of services	2,432	2,582	(5.8)
Cost of wireless equipment	1,155	1,234	(6.4)
Selling, general and administrative expense	2,262	2,033	11.3
Depreciation and amortization expense	1,128	1,094	3.1
Total Operating Expenses	6,977	6,943	0.5
Operating Income	\$ 399	\$ 551	(27.6)
Operating Income Margin	5.4 %	7.4 %	
Segment EBITDA⁽¹⁾	\$ 1,527	\$ 1,645	(7.2)
Segment EBITDA Margin⁽¹⁾	20.7 %	22.0 %	

Footnotes:

(1) Non-GAAP financial measure.

The segment financial results and metrics above exclude the effects of special items (other than the effects of acquisition-related intangible asset amortization), which the Company's chief operating decision maker does not consider in assessing segment performance.

Certain intersegment transactions with corporate entities have not been eliminated.

Business - Selected Operating Statistics

Unaudited	3/31/2024	3/31/23	% Change
Connections ('000):			
Wireless retail postpaid	29,947	28,820	3.9
Wireless retail postpaid phone	18,306	17,703	3.4
Fios video	59	65	(9.2)
Fios internet	389	377	3.2
FWA broadband	1,358	726	87.1
Wireline broadband	458	466	(1.7)
Total broadband	1,816	1,192	52.3
Unaudited	3 Mos. Ended 3/31/24	3 Mos. Ended 3/31/23	% Change
Gross Additions ('000):			
Wireless retail postpaid	1,531	1,607	(4.7)
Wireless retail postpaid phone	705	757	(6.9)
Net Additions Detail ('000):			
Wireless retail postpaid	178	312	(42.9)
Wireless retail postpaid phone	90	136	(33.8)
Fios video	(2)	(2)	—
Fios internet	4	4	—
FWA broadband	151	137	10.2
Wireline broadband	(1)	(2)	50.0
Total broadband	150	135	11.1
Churn Rate:			
Wireless retail postpaid	1.51 %	1.50 %	
Wireless retail postpaid phone	1.13 %	1.16 %	
Revenue Statistics (in millions):			
Wireless service revenue	\$ 3,379	\$ 3,290	2.7
Fios revenue	\$ 311	\$ 307	1.3
Other Operating Statistics:			
Wireless retail postpaid upgrade rate	2.5 %	2.8 %	

Footnotes:

Where applicable, the operating results reflect certain adjustments, including those related to the 3G network shutdowns, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures.

Certain intersegment transactions with corporate entities have not been eliminated.

Supplemental Information - Total Wireless Operating and Financial Statistics

The following supplemental schedule contains certain financial and operating metrics which reflect an aggregation of our Consumer and Business segments' wireless results.

Unaudited	3/31/24	3/31/23	% Change
Connections ('000)			
Retail postpaid	123,852	121,012	2.3
Retail prepaid	20,904	22,331	(6.4)
Total retail	144,756	143,343	1.0
Retail prepaid excl. SafeLink	18,717	19,758	(5.3)
Retail postpaid phone	92,867	92,314	0.6
Unaudited	3 Mos. Ended 3/31/24	3 Mos. Ended 3/31/23	% Change
Net Additions Detail ('000)			
Retail postpaid phone	(68)	(127)	46.5
Retail postpaid	253	633	(60.0)
Retail prepaid	(216)	(351)	38.5
Total retail	37	282	(86.9)
Retail prepaid excl. SafeLink	(131)	(277)	52.7
Account Statistics			
Retail postpaid accounts ('000) ⁽¹⁾	34,839	34,877	(0.1)
Retail postpaid connections per account ⁽¹⁾	3.55	3.47	2.3
Retail postpaid ARPA ⁽²⁾	\$ 158.25	\$ 152.27	3.9
Retail prepaid ARPU ⁽³⁾	\$ 31.17	\$ 30.71	1.5
Retail prepaid ARPU ⁽³⁾ excl. SafeLink	\$ 32.26	\$ 32.15	0.3
Churn Detail			
Retail postpaid phone	0.89 %	0.90 %	
Retail postpaid	1.15 %	1.15 %	
Retail prepaid	4.26 %	4.31 %	
Retail prepaid excl. SafeLink	3.61 %	3.72 %	
Retail	1.60 %	1.65 %	
Retail Postpaid Connection Statistics			
Upgrade rate	3.0 %	3.7 %	
Revenue Statistics (in millions)⁽⁴⁾			
FWA revenue	\$ 452	\$ 255	77.3
Wireless service	\$ 19,513	\$ 18,889	3.3
Wireless equipment	5,361	5,760	(6.9)
Wireless other	1,585	1,515	4.6
Total Wireless	\$ 26,459	\$ 26,164	1.1

Footnotes:

- (1) Statistics presented as of end of period.
- (2) Wireless retail postpaid ARPA - average service revenue per account from retail postpaid accounts.
- (3) Wireless retail prepaid ARPU - average service revenue per unit from retail prepaid connections.
- (4) Intersegment transactions between Consumer or Business segment with corporate entities have not been eliminated.

Where applicable, the operating results reflect certain adjustments, including those related to the 3G network shutdowns, migration activity among different types of devices and plans, customer profile changes, and adjustments in connection with mergers, acquisitions and divestitures.