condensed consolidated statements of income

							(dollars	in mill	ions, except pe	r share amounts)
Unaudited	3 M	os. Ended 6/30/09	3 N	1os. Ended 6/30/08	% Change	6 M	os. Ended 6/30/09	6 N	Nos. Ended 6/30/08	% Change
Operating Revenues	\$	26,861	\$	24,124	11.3	\$	53,452	\$	47,957	11.5
Operating Expenses										
Cost of services and sales		10,481		9,466	10.7		20,789		18,983	9.5
Selling, general & administrative expense		7,871		6,528	20.6		15,432		12,929	19.4
Depreciation and amortization expense		4,091		3,584	14.1		8,119		7,166	13.3
Total Operating Expenses		22,443		19,578	14.6		44,340		39,078	13.5
Operating Income		4,418		4,546	(2.8)		9,112		8,879	2.6
Equity in earnings of unconsolidated businesses		128		150	(14.7)		256		247	3.6
Other income and (expense), net		11		92	(88.0)		64		115	(44.3)
Interest expense		(787)		(403)	95.3		(1,712)		(862)	98.6
Income Before Provision for Income Taxes		3,770		4,385	(14.0)		7,720		8,379	(7.9)
Provision for income taxes		(610)		(981)	(37.8)		(1,350)		(1,926)	(29.9)
Net income	\$	3,160	\$	3,404	(7.2)	\$	6,370	\$	6,453	(1.3)
Net income attributable to noncontrolling interest		1,677		1,522	10.2		3,242		2,929	10.7
Net income attributable to Verizon		1,483		1,882	(21.2)		3,128		3,524	(11.2)
Net Income	\$	3,160	\$	3,404	(7.2)	\$	6,370	\$	6,453	(1.3)
Basic Earnings per Common Share										
Net income attributable to Verizon	\$.52	\$.66	(21.2)	\$	1.10	\$	1.23	(10.6)
Weighted average number of common shares (in millions)		2,841		2,850			2,841		2,856	
Diluted Earnings per Common Share ⁽¹⁾ Net income attributable to Verizon	\$.52	\$.66	(21.2)	\$	1.10	\$	1.23	(10.6)
Weighted average number of common shares — assuming dilution (in millions)		2,841		2,851			2,841		2,858	

Footnotes:

(1) Diluted Earnings per Share includes the dilutive effect of shares issuable under our stock-based compensation plans, which represents the only potential dilution.

condensed consolidated statements of income before special items

							(dollars	in milli	ons, except per	share amounts)
Unaudited	3 Mo	s. Ended 6/30/09	3 M	los. Ended 6/30/08	% Change	6 M	os. Ended 6/30/09	6 M	los. Ended 6/30/08	% Change
Operating Revenues ⁽¹⁾										
Domestic Wireless	\$	15,480	\$	12,118	27.7	\$	30,602	\$	23,787	28.7
Wireline		11,488		12,113	(5.2)		23,055		24,139	(4.5)
Other		(107)		(107)	*		(205)		(227)	(9.7)
Total Operating Revenues		26,861		24,124	11.3		53,452		47,699	12.1
Operating Expenses ⁽¹⁾										
Cost of services and sales		10,457		9,458	10.6		20,704		18,853	9.8
Selling, general & administrative expense		7,389		6,500	13.7		14,810		12,737	16.3
Depreciation and amortization expense		4,000		3,584	11.6		7,983		7,106	12.3
Total Operating Expenses		21,846		19,542	11.8		43,497		38,696	12.4
Operating Income		5,015		4,582	9.5		9,955		9,003	10.6
Operating income impact of divested operations ⁽¹⁾		·			_		·		. 44	(100.0)
Equity in earnings of unconsolidated businesses		128		150	(14.7)		256		247	3.6
Other income and (expense), net		11		92	(88.0)		66		115	(42.6)
Interest expense		(740)		(403)	83.6		(1,457)		(862)	69.0
Income Before Provision for Income Taxes	-	4,414		4,421	(0.2)		8,820		8,547	3.2
Provision for income taxes		(905)		(995)	(9.0)		(1,822)		(1,973)	(7.7)
Net Income Before Special Items	\$	3,509	\$	3,426	2.4	\$	6,998	\$	6,574	6.4
Net income attributable to noncontrolling interest		1,713		1,522	12.5		3,411		2,929	16.5
Net income attributable to Verizon		1,796		1,904	(5.7)		3,587		3,645	(1.6)
Net Income Before Special Items	\$	3,509	\$	3,426	2.4	\$	6,998	\$	6,574	6.4
Basic Adjusted Earnings per Common Share										
Net income attributable to Verizon	\$.63	\$.67	(6.0)	\$	1.26	\$	1.28	(1.6)
Weighted average number of common shares (in millions)		2,841		2,850			2,841		2,856	
Diluted Adjusted Earnings per Common Share ⁽²⁾										
Net income attributable to Verizon	\$.63	\$.67	(6.0)	\$	1.26	\$	1.28	(1.6)
Weighted average number of common shares — assuming dilution (in millions)		2,841		2,851			2,841		2,858	
		2,041		1 20,2			2,041		2,000	

Footnotes:

(1) Reclassifications of prior period amounts have been made, where appropriate, to reflect comparable operating results for the spin-off of the wireline segment's non-strategic local exchange and related business assets in Maine, New Hampshire and Vermont in the first quarter of 2008. Reclassifications were determined using specific information where available and allocations where data is not maintained on a state-specific basis within the Company's books and records as follows: \$ Revenues \$ _ \$ \$ 258 Expenses \$ _ \$ \$ \$ 214 _

(2) Diluted Earnings per Share includes the dilutive effect of shares issuable under our stock-based compensation plans, which represents the only potential dilution.

* Not meaningful

condensed consolidated statements of income – reconciliations

Second Quarter 2009 and 2008

						(dollars in r	millions, excep	ot per share	e amounts)
	Special and Non-Recurring Items								
3 Mos. Ended 6/30/09 Reported (GAAP)		Merger Integration Costs		Acquisition Related Charges		Severance, Pension and Benefit Charges			os. Ended 6/30/09 re Special Items
\$	26,861	\$	—	\$	_	\$	_	\$	26,861
	10,481		. ,				_		10,457
	7,871				—		(416)		7,389
	4,091		(91)		_		_		4,000
	22,443		(181)		—		(416)		21,846
	4,418		181		_		416		5,015
			_				—		128
	11						—		11
	/		—				—		(740)
									4,414
	. ,		()				()		(905)
\$	3,160	\$	90	\$	6	\$	253	\$	3,509
	1,677		38		(2)				1,713
	1,483		52		8		253		1,796
\$	3,160	\$	90	\$	6	\$	253	\$	3,509
\$.52	\$.02	\$	—	\$.09	\$.63
\$.52	\$.02	\$	_	\$.09	\$.63
	\$ \$ \$ \$	6/30/09 Reported (GAAP) \$ 26,861 10,481 7,871 4,091 22,443 4,418 128 11 (787) 3,770 (610) \$ 3,160 1,677 1,483 \$ 3,160 \$.52	6/30/09 Reported (GAAP) Intervention \$ 26,861 \$ 10,481 7,871 4,091 22,443 4,418 128 11 (787) 3,770 (610) \$ 3,160 \$ 1,677 1,483 \$ 3,160 \$ \$ 3,160 \$	3 Mos. Ended 6/30/09 Merger Integration Costs \$ 26,861 \$ 10,481 (24) 7,871 7,871 (66) (91) 22,443 (181) 4,418 181 128 11 (787) 3,770 181 (610) (610) 90 1,677 38 3,160 52 \$.52 \$.02	3 Mos. Ended Merger Accord 6/30/09 Merger Accord Reported Integration Costs \$ 26,861 \$ \$ 10,481 (24) 7,871 7,871 (66) 4,091 4,418 181 128 11 (787) 3,770 181 (610) (91) \$ 3,160 \$ 90 \$ 90 \$ 1,677 38 1,483 52 \$ 3,160 \$ 90 \$ 90 \$	3 Mos. Ended Merger Acquisition 6/30/09 Merger Acquisition Reported Integration Related (GAAP) Costs Charges \$ 26,861 \$ \$ 10,481 (24) 7,871 (66) 4,091 (91) 22,443 (181) 4,418 181 11 (610) (91) (41) \$ 3,160 \$ 90 \$ 6 1,677 38 (2) 1,483 52 8 \$ 3,160 \$ 90 \$ 6	3 Mos. Ended 6/30/09 Reported (GAAP) Merger Lintegration Costs Acquisition Related Charges See Pen Reported Charges \$ 26,861 \$	Special and Non-Recurring Items 3 Mos. Ended 6/30/09 Reported (GAAP) Merger Costs Acquisition Related Charges Severance, Pension and Benefit Charges \$ 26,861 \$ - \$ - \$ - \$ - 10,481 (24) - - 7,871 (66) - (416) 4,091 (91) - - 22,443 (181) - (416) 4,418 181 - - 11 - - - 7,870 181 47 416 (610) (91) (41) (163) \$ 3,160 \$ 90 \$ 6 \$ 253 1,677 38 (2) - 1,483 52 8 253 \$ 3,160 \$ 90 \$ 6 \$ 253 \$ 3,160 \$ 90 \$ 6 \$ 253 \$ 3,160 \$ 90 \$ 6 \$ 253 \$ 3,160 \$ 90 \$ 6 \$ 253 \$ 3,160 \$	3 Mos. Ended 6/30/09 Merger Integration (GAAP) Acquisition Costs Severance, Acquisition Charges 3 Magest Pension and Benefit Befor \$ 26,861 \$ - \$ - \$ - \$ - \$ - \$ - \$ \$ 10,481 (24) - - - \$ - \$ \$ \$ \$ 10,481 (24) - - - \$ \$ - \$ \$ 10,481 (24) - - - \$ \$ - \$ \$ 10,481 (24) - - - \$ \$ - \$ \$ 10,481 (24) - - - - \$ \$ - \$ \$ 10,481 (24) - - - - - - \$ 4,091 (91) - - - - - - - - - - - 1 - - - - - - - - - - - - - - - - - - -

(dollars in millions, except per share amounts)

			Special and No	on-Recurring Items	shis, except per si	,
Unaudited	:	3 Mos. Ended 6/30/08 Reported (GAAP)		Merger Integration Costs		Mos. Ended 6/30/08 efore Special Items
Operating Revenues	\$	24,124	\$	_	\$	24,124
Operating Expenses						
Cost of services and sales		9,466		(8)		9,458
Selling, general & administrative expense		6,528		(28)		6,500
Depreciation and amortization expense		3,584				3,584
Total Operating Expenses		19,578		(36)		19,542
Operating Income		4,546		36		4,582
Equity in earnings of unconsolidated businesses		150		—		150
Other income and (expense), net		92		—		92
Interest expense		(403)		—		(403)
Income Before Provision for Income Taxes		4,385		36		4,421
Provision for income taxes		(981)		(14)		(995)
Net income	\$	3,404	\$	22	\$	3,426
Net income attributable to noncontrolling interest		1,522		_		1,522
Net income attributable to Verizon		1,882		22		1,904
Net income	\$	3,404	\$	22	\$	3,426
Basic Earnings per Common Share ⁽¹⁾						
Net income attributable to Verizon	\$.66	\$.01	\$.67
Diluted Earnings per Common Share ⁽¹⁾						
Net income attributable to Verizon	\$.66	\$.01	\$.67

Footnote:

(1) EPS totals may not add due to rounding.

Note: See www.verizon.com/investor for a reconciliation of other non-GAAP measures.

condensed consolidated statements of income – reconciliations

Second Quarter Year-to-Date 2009 and 2008

			(dollars in millions, exc								
				Speci	al and Non	-Recurring It	ems				
Unaudited	6 Mos. Ended 6/30/09 Reported (GAAP)		Merger Integration Costs		Acquisition Related Charges		Severance, Pension and Benefit Charges			os. Ended 6/30/09 re Special Items	
Operating Revenues	\$	53,452	\$		\$		\$		\$	53,452	
Operating Expenses											
Cost of services and sales		20,789		(85)		_		_		20,704	
Selling, general & administrative expense		15,432		(118)		(88)		(416)		14,810	
Depreciation and amortization expense		8,119		(136)		_		—		7,983	
Total Operating Expenses		44,340		(339)		(88)		(416)		43,497	
Operating Income		9,112		339		88		416		9,955	
Equity in earnings of unconsolidated businesses		256		_		_		_		256	
Other income and (expense), net		64		_		2		_		66	
Interest expense		(1,712)		_		255		_		(1,457)	
Income Before Provision for Income Taxes	-	7,720		339		345		416		8,820	
Provision for income taxes		(1,350)		(155)		(154)		(163)		(1,822)	
Net income	\$	6,370	\$	184	\$	191	\$	253	\$	6,998	
Net income attributable to noncontrolling interest		3,242		82		87				3,411	
Net income attributable to Verizon		3,128		102		104		253		3,587	
Net income	\$	6,370	\$	184	\$	191	\$	253	\$	6,998	
Basic Earnings per Common Share ⁽¹⁾											
Net income attributable to Verizon	\$	1.10	\$.03	\$.04	\$.09	\$	1.26	
Diluted Earnings per Common Share ⁽¹⁾											
Net income attributable to Verizon	\$	1.10	\$.03	\$.04	\$.09	\$	1.26	

(dollars in millions, except per share amounts)

		Special and Non-Recurring Items						
Unaudited	6 Mos. Ended 6/30/08 Reported (GAAP)	Mer Integrat Co	ger	Access Line Spin-Off Related Charges	Impact of Divested Operations	6 Mos. Ended 6/30/08 Before Special Items		
Operating Revenues	\$ 47,957	\$	\$	· _	\$ (258)	\$ 47,699		
Operating Expenses								
Cost of services and sales	18,983		(13)	(16)	(101)	18,853		
Selling, general & administrative expense	12,929		(52)	(87)	(53)	12,737		
Depreciation and amortization expense	7,166		_	_	(60)	7,106		
Total Operating Expenses	39,078		(65)	(103)	(214)	38,696		
Operating Income	8,879		65	103	(44)	9,003		
Operating income impact of divested operations	_		_	—	44	44		
Equity in earnings of unconsolidated businesses	247		_	—	—	247		
Other income and (expense), net	115			—	—	115		
Interest expense	(862)			—	—	(862)		
Income Before Provision for Income Taxes	8,379		65	103	—	8,547		
Provision for income taxes	(1,926)		(25)	(22)	—	(1,973)		
Net income	\$ 6,453	\$	40 \$	81	\$ —	\$ 6,574		
Net income attributable to noncontrolling interest	2,929		_	_	_	2,929		
Net income attributable to Verizon	3,524		40	81	_	3,645		
Net income	\$ 6,453	\$	40 \$	81	\$ —	\$ 6,574		
Basic Earnings per Common Share ⁽¹⁾								
Net income attributable to Verizon	\$ 1.23	\$.01 \$.03	\$ —	\$ 1.28		
Diluted Earnings per Common Share ⁽¹⁾								
Net income attributable to Verizon	\$ 1.23	\$.01 \$.03	\$ —	\$ 1.28		

Footnote:

(1) EPS totals may not add due to rounding.

Note: See www.verizon.com/investor for a reconciliation of other non-GAAP measures.

selected financial and operating statistics

	(dollars in millions, except per share amounts)					
Unaudited	6/30/09	6/30/08				
Debt to debt and Verizon's equity ratio-end of period ⁽¹⁾	60.3%	45.9%				
Book value per common share ⁽¹⁾	\$ 15.02	\$ 17.87				
Common shares outstanding (in millions) End of period	2,841	2,848				
Total employees	235,326	228,633				

Unaudited	3 Me	os. Ended 6/30/09	3 M	os. Ended 6/30/08	6 M	os. Ended 6/30/09	6 M	os. Ended 6/30/08
Capital expenditures (including capitalized software)								
Domestic Wireless	\$	1,783	\$	1,528	\$	3,334	\$	3,250
Wireline		2,338		2,456		4,341		4,835
Other		266		193		419		312
Total	\$	4,387	\$	4,177	\$	8,094	\$	8,397
Cash dividends declared per common share	\$	0.46	\$	0.43	\$	0.92	\$	0.86

Footnote:

(1) Calculations are based on the equity position attributable to Verizon, which excludes noncontrolling interests.

condensed consolidated balance sheets

Unaudited Assets Current assets Cash and cash equivalents Short-term investments Accounts receivable, net Inventories Prepaid expenses and other Total current assets Plant, property and equipment Less accumulated depreciation Investments in unconsolidated businesses	6/30/09 \$ 820 360 12,170 2,775 5,339 21,464 224,150 133,848 90,302 3,513 71,708 22,189	\$ 9,782 509 11,703 2,092 1,989 26,075 215,605 129,059 86,546 3,393 61074	\$ \$ Change (8,962) (149) 467 683 3,350 (4,611) 8,545 4,789 3,756
Current assets Cash and cash equivalents Short-term investments Accounts receivable, net Inventories Prepaid expenses and other Total current assets Plant, property and equipment Less accumulated depreciation	360 12,170 2,775 5,339 21,464 224,150 133,848 90,302 3,513 71,708	509 11,703 2,092 1,989 26,075 215,605 129,059 86,546 3,393	\$ (149) 467 683 3,350 (4,611) 8,545 4,789 3,756
Cash and cash equivalents Short-term investments Accounts receivable, net Inventories Prepaid expenses and other Total current assets Plant, property and equipment Less accumulated depreciation	360 12,170 2,775 5,339 21,464 224,150 133,848 90,302 3,513 71,708	509 11,703 2,092 1,989 26,075 215,605 129,059 86,546 3,393	\$ (149) 467 683 3,350 (4,611) 8,545 4,789 3,756
Short-term investments Accounts receivable, net Inventories Prepaid expenses and other Total current assets Plant, property and equipment Less accumulated depreciation	360 12,170 2,775 5,339 21,464 224,150 133,848 90,302 3,513 71,708	509 11,703 2,092 1,989 26,075 215,605 129,059 86,546 3,393	\$ (149) 467 683 3,350 (4,611) 8,545 4,789 3,756
Accounts receivable, net Inventories Prepaid expenses and other Total current assets Plant, property and equipment Less accumulated depreciation	12,170 2,775 5,339 21,464 224,150 133,848 90,302 3,513 71,708	11,703 2,092 1,989 26,075 215,605 129,059 86,546 3,393	467 683 3,350 (4,611) 8,545 4,789 3,756
Inventories Prepaid expenses and other Total current assets Plant, property and equipment Less accumulated depreciation	2,775 5,339 21,464 224,150 133,848 90,302 3,513 71,708	2,092 1,989 26,075 215,605 129,059 86,546 3,393	 683 3,350 (4,611) 8,545 4,789 3,756
Prepaid expenses and other Total current assets Plant, property and equipment Less accumulated depreciation	5,339 21,464 224,150 133,848 90,302 3,513 71,708	1,989 26,075 215,605 129,059 86,546 3,393	3,350 (4,611) 8,545 4,789 3,756
Total current assets Plant, property and equipment Less accumulated depreciation	21,464 224,150 133,848 90,302 3,513 71,708	26,075 215,605 129,059 86,546 3,393	(4,611) 8,545 4,789 3,756
Plant, property and equipment Less accumulated depreciation	224,150 133,848 90,302 3,513 71,708	215,605 129,059 86,546 3,393	8,545 4,789 3,756
Less accumulated depreciation	133,848 90,302 3,513 71,708	129,059 86,546 3,393	4,789 3,756
Less accumulated depreciation	90,302 3,513 71,708	86,546 3,393	 3,756
	90,302 3,513 71,708	86,546 3,393	3,756
Investments in unconsolidated businesses	3,513 71,708	3,393	
	•	(1074	120
Wireless licenses	22 190	61,974	9,734
Goodwill	22,109	6,035	16,154
Other intangible assets, net	7,232	5,199	2,033
Other investments	_	4,781	(4,781)
Other assets	8,591	8,349	242
Total Assets	\$ 224,999	\$ 202,352	\$ 22,647
Current liabilities Debt maturing within one year Accounts payable and accrued liabilities Other Total current liabilities Long-term debt Employee benefit obligations Deferred income taxes Other liabilities	\$ 5,440 14,685 6,243 26,368 59,469 32,162 17,737 6,442	\$ 4,993 13,814 7,099 25,906 46,959 32,512 11,769 6,301	\$ 447 871 (856) 462 12,510 (350) 5,968 141
Fourier			
Equity Common stock	297	297	_
Contributed capital	40,102	40,291	(189)
Reinvested earnings	19,765	19,250	515
Accumulated other comprehensive loss	(12,742)	(13,372)	630
Common stock in treasury, at cost	(4,836)	(13,372) (4,839)	3
Deferred compensation —	(000)	(< 00, ד)	J
employee stock ownership plans and other	86	79	7
Noncontrolling interest	40,149	37,199	, 2,950
Total equity	82,821	78,905	3,916
Total Liabilities and Equity	\$ 224,999	\$ 202,352	\$ 22,647

The unaudited consolidated balance sheets are based on preliminary information.

condensed consolidated statements of cash flows

			(dollars in millions)
Unaudited	6 Mos. Ended 6/30/09	6 Mos. Ended 6/30/08	\$ Change
Cash Flows From Operating Activities			
Net income	\$ 6,370	\$ 6,453	\$ (83)
Adjustments to reconcile net income to net cash provided by operating activities:			
Depreciation and amortization expense	8,119	7,166	953
Employee retirement benefits	1,420	808	612
Deferred income taxes	1,296	1,774	(478)
Provision for uncollectible accounts	643	494	149
Equity in earnings of unconsolidated businesses, net of dividends received Changes in current assets and liabilities, net of	173	507	(334)
effects from acquisition/disposition of businesses	(2,070)	(2,309)	239
Other, net	(1,814)	(2,258)	444
Net cash provided by operating activities	14,137	12,635	1,502
Cash Flows From Investing Activities			
Capital expenditures (including capitalized software)	(8,094)	(8,397)	303
Acquisitions of licenses, investments and businesses, net of cash acquired	(5,367)	(14,493)	9,126
Net change in short-term investments	119	736	(617)
Other, net	64	(114)	178
Net cash used in investing activities	(13,278)	(22,268)	8,990
Cash Flows From Financing Activities			
Proceeds from long-term borrowings	12,040	8,144	3,896
Repayments of long-term borrowings and capital lease obligations	(18,173)	(1,849)	(16,324)
ncrease (decrease) in short-term obligations, excluding current maturities	(103)	6,929	(7,032)
Dividends paid	(2,614)	(2,464)	(150)
Proceeds from sale of common stock	—	15	(15)
Purchase of common stock for treasury	—	(1,117)	1,117
Other, net	(971)	(596)	(375)
Net cash provided by (used in) financing activities	(9,821)	9,062	(18,883)
Decrease in cash and cash equivalents	(8,962)	(571)	(8,391)
Cash and cash equivalents, beginning of period	9,782	1,153	8,629
Cash and cash equivalents, end of period	\$ 820	\$ 582	\$ 238

verizon wireless — selected financial results

						(dollars in millions)
Unaudited	3 Mos. Ended 6/30/09	3 Mos. Ended 6/30/08	% Change	6 Mos. Ended 6/30/09	6 Mos. Ended 6/30/08	% Change
Revenues						
Service revenues	\$ 13,349	\$ 10,492	27.2	\$ 26,424	\$ 20,637	28.0
Equipment and other	2,131	1,626	31.1	4,178	3,150	32.6
Total Revenues	15,480	12,118	27.7	30,602	23,787	28.7
Operating Expenses						
Cost of services and sales	4,825	3,744	28.9	9,485	7,329	29.4
Selling, general & administrative expense	4,469	3,588	24.6	8,911	7,117	25.2
Depreciation and amortization expense	1,727	1,323	30.5	3,476	2,623	32.5
Total Operating Expenses	11,021	8,655	27.3	21,872	17,069	28.1
Operating Income	\$ 4,459	\$ 3,463	28.8	\$ 8,730	\$ 6,718	29.9
Operating Income Margin	28.8%	28.6%		28.5%	28.2%	

verizon wireless — selected operating statistics

		(numbers in thousand			
Unaudited	6/30/09	6/30/08	% Change		
Total Customers Retail Customers	87,694 85,240	68,681 66,680	27.7 27.8		

Unaudited	3 Mos. Ended 6/30/09	3 Mos. Ended 6/30/08	% Change	6 Mos. Ended 6/30/09	6 Mos. Ended 6/30/08	% Change
Total Customer net adds in period ⁽¹⁾	1,142	1,503	(24.0)	15,638	2,974	*
Retail Customer net adds in period ⁽²⁾	1,145	1,494	(23.4)	15,219	2,945	*
Total churn rate	1.37%	1.12%		1.42%	1.16%	
Retail churn rate	1.36%	1.11%		1.41%	1.15%	

Footnotes:

(1) Includes acquisitions and adjustments of 46 customers in second quarter of 2008; and 13,219 customers in the first quarter of 2009.

(2) Includes acquisitions and adjustments of 46 customers in second quarter of 2008; and 12,813 customers in the first quarter of 2009.

The segment financial results above are adjusted to exclude the effects of special and non-recurring items. The company's chief decision maker excludes these items in assessing business unit performance, primarily due to their non-operational nature.

Intersegment transactions have not been eliminated.

Certain reclassifications have been made, where appropriate, to reflect comparable operating results.

* Not meaningful

wireline — selected financial results

										(dollars in millions)
Unaudited	3 Mo	os. Ended 6/30/09			% Change	6 Mos. Ended 6/30/09		6 Mos. Ended 6/30/08		% Change
Wireline Operating Revenues ⁽¹⁾										
Mass Markets	\$	4,959	\$	4,947	0.2	\$	9,883	\$	9,839	0.4
Global Enterprise		3,704		3,972	(6.7)		7,447		7,848	(5.1)
Global Wholesale		2,409		2,605	(7.5)		4,798		5,237	(8.4)
Other		416		589	(29.4)		927		1,215	(23.7)
Total Operating Revenues		11,488		12,113	(5.2)		23,055		24,139	(4.5)
Operating Expenses ⁽¹⁾										
Cost of services and sales		5,947		5,997	(0.8)		11,842		12,078	(2.0)
Selling, general & administrative expense		2,726		2,808	(2.9)		5,492		5,504	(0.2)
Depreciation and amortization expense		2,260		2,245	0.7		4,475		4,454	0.5
Total Operating Expenses		10,933		11,050	(1.1)		21,809		22,036	(1.0)
Operating Income	\$	555	\$	1,063	(47.8)	\$	1,246	\$	2,103	(40.8)
Operating Income Margin		4.8%		8.8%			5.4%		8.7%	

wireline — selected operating statistics

		(numbers in thousands)		
Unaudited	6/30/09	6/30/08	% Change	
Switched access lines in service				
Total Residence (includes Primary residence)	19,655	22,416	(12.3)	
Primary residence	17,165	19,113	(10.2)	
Business	14,444	15,395	(6.2)	
Public	214	273	(21.6)	
Total	34,313	38,084	(9.9)	
Broadband connections	9,111	8,330	9.4	
FIOS Internet Subscribers	3,082	1,974	56.1	
FIOS TV Subscribers	2,517	1,382	82.1	

Footnotes:

The segment financial results above are adjusted to exclude the effects of special and non-recurring items. The company's chief decision maker excludes these items in assessing business unit performance, primarily due to their non-operational nature.

Intersegment transactions have not been eliminated.

(1) Certain reclassifications have been made, where appropriate, to reflect comparable operating results.